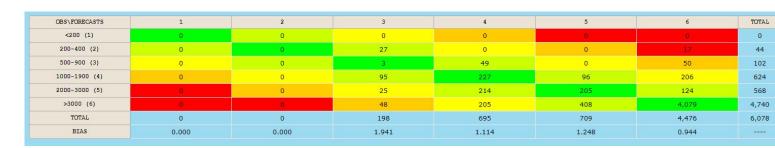
Using TAF Verification to Improve Forecasts and Decision Support Services

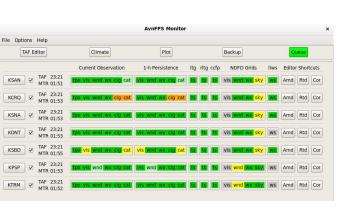
Brandt Maxwell

Meteorologist

NOAA/NWS San Diego
Brandt.Maxwell@noaa.gov







TAF Verification – Available for all NOAA Personnel

- https://verification.nws.noaa.gov/content/pm/verif/aviation/index.aspx
- A part of the greater Performance Management website
- Available from 2005-present
- Need username and password (not the same as Google mail; you must register)



Numerous Options – "Aviation Weather" is the Best One!

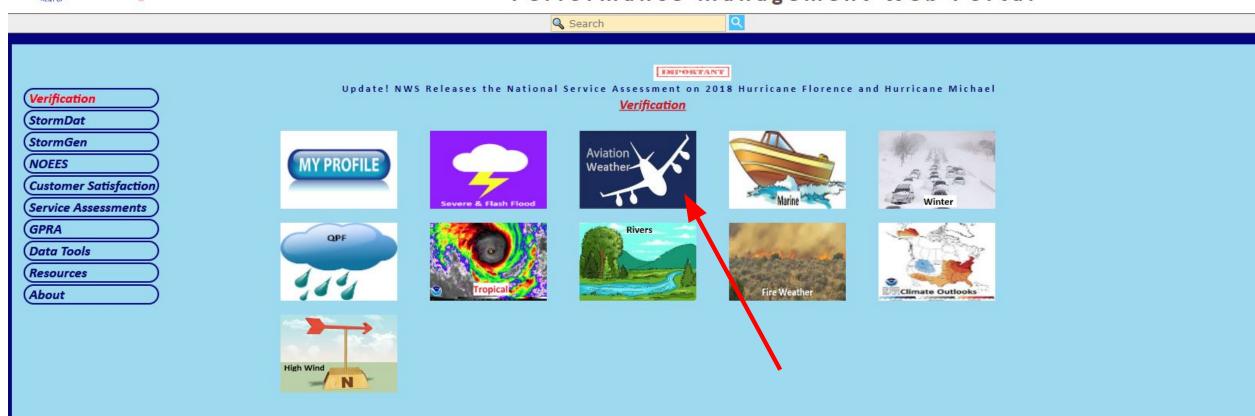




NATIONAL WEATHER SERVICE

NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION

Performance Management Web Portal



Then Select "Stats on Demand Interface"

• After this, the fun begins... I promise!.

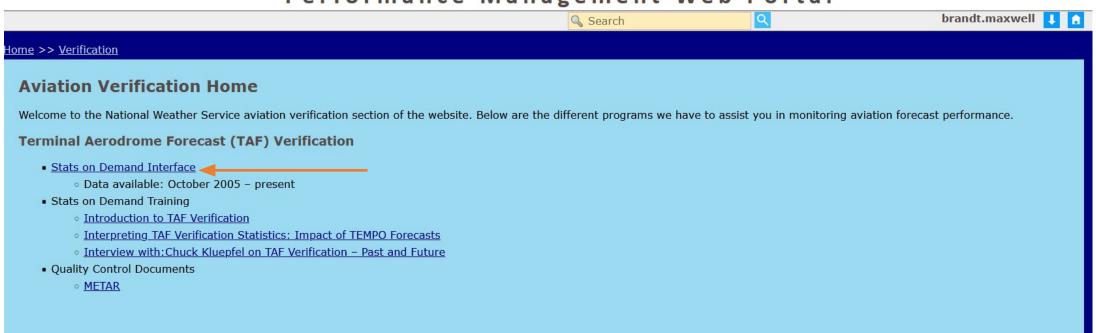


NATIONAL WEATHER SERVICE



NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION

Performance Management Web Portal



TAF Stats Request

• The menu



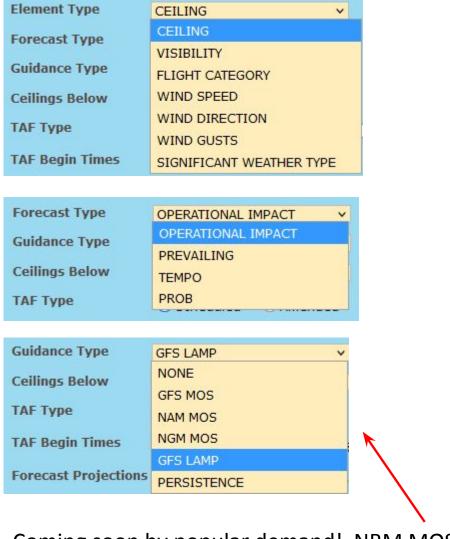
TAF Stats Request

Click <u>here</u> to download customized report data in CSV format for Flight Category and Sig Wx element types. Data is available from 09/01/2005 to 06/07/2022. Prior to 12/01/2020 only monthly-sorted **archive data** data is available.

rom Date	01/01/2022
o End Date	06/01/2022
lonths to report	JAN FEB MAR APR MAY JUN
	✓ JUL ✓ AUG ✓ SEP ✓ OCT ✓ NOV ✓ DEC ✓ Select All
National Region	on WFO State Terminal Experimental Forecast My Verification
Selection area	set to Terminal.
Filter [?]	Area Type Location
	WFO × » SGX ×
Select [?]	Terminal Current Selections
1	KCRQ KSAN KSAN KSAN KSAN
	KSBD KSNA
	Add Remove Clear
lement Type	FLIGHT CATEGORY V
orecast Type	OPERATIONAL IMPACT Y
uidance Type	GFS LAMP V
eilings Below	NONE
isibilities Below	
AF Type	
	Scheduled ○ Amended ○ Scheduled and amended combined
AF Begin Times	0000-0339
orecast Projecti	ions 🗸 >0 - 3 🗸 >3 - 6 💟 >6 - 9 💟 >9 - 12 💟 >12 - 18 💟 >18 - 24 🗌 >24 - 30 🗌 Select A
mail Option [?]	Email me when the report is finished
Get Scores Re	eports may take several minutes to create. Please limit criteria to avoid long waits.

TAF Stats Request





Coming soon by popular demand! NBM MOS

TAF Report Page

• Intro...

	TAF Report Page
Element	Flight Category
TAF Type	Operational Impact (Scheduled Only)
Guidance Type	GFS LAMP
Date Range	01/01/2022 TO 06/01/2022
Terminal	KSAN
Cycle Times	0000Z, 0600Z, 1200Z, 1800Z
Projections	>0 - 3, >3 - 6, >6 - 9, >9 - 12, >12 - 18, >18 - 24
Report Format	Hours Minutes Percent Frequency Toggle Legend

Tip: Click on "Percent" and get more meaningful numbers in the output

More of the TAF Report Page

- Contingency Tables (The Matrices)
- Obs are always on left axis/legend; Forecasts are always on top axis/legend:

1-Ca	tegory Error	2-Category Error	3-Category Err	or	4 or More Category Error		
Show All All Beautiful All							
MULTICATEGORY CONTINGENCY TABLES WITH ASSOCIATED SCORES							
TAF							
OBS\FORECASTS	VLIFR	LIFR	IFR	MVFR	VFR	TOTA	
VLIFR	0	82	55	10	35	182	
LIFR	0	191	313	42	301	84	
IFR	0	106	1,492	563	441	2,60	
MVFR	0	31	2,222	26,529	7,217	35,9	
VFR	0	154	1,753	15,223	100,428	117,	
TOTAL	0	564	5,835	42,367	108,422	157,	
BIAS	0.000	0.666	2.243	1.177	0.922		
			GFS LAMP			T	
OBS\FORECASTS	VLIFR	LIFR	IFR	MVFR	VFR	TOT.	
VLIFR	15	48	31	16	72	18	
LIFR	46	148	111	179	363	84	
IFR	25	585	446	838	708	2,6	
MVFR	70	1,490	1,996	25,921	6,522	35,9	
VFR	108	369	608	14,204	102,269	117,	
TOTAL	264	2,640	3,192	41,158	109,934	157,	
BIAS	1.451	3.117	1.227	1.143	0.935		

Quick Rewind: Instead of "Frequency" use

- "Percent" numbers/easier to comprehend
 - Good to check for over-forecast vs under-forecast "biases"
 - But official biases are listed too
 - And those "bad forecasts" in red...

Alla those baa forceasts in reall.								
Hit 1-Cate	egory Error	2-Category Error	3-Category Erro	or .	4 or More Category Error			
	▼ Show All ② Hide All							
	MULTICATEGORY CONTINGENCY TABLES WITH ASSOCIATED SCORES							
TAF								
OBS\FORECASTS	VLIFR	LIFR	IFR	MVFR	VFR	TOTAL		
VLIFR	0.00	0.05	0.03	0.01	0.02	0.12		
LIFR	0.00	0.12	0.20	0.03	0.19	0.54		
IFR	0.00	0.07	0.95	0.36	0.28	1.66		
MVFR	0.00	0.02	1.41	16.88	4.59	22.90		
VFR	0.00	0.10	1.12	9.68	63.89	74.79		
TOTAL	0.00	0.36	3.71	26.95	68.98	100.00		
BIAS	0.000	0.666	2.243	1.177	0.922			
			GFS LAMP					
OBS\FORECASTS	VLIFR	LIFR	IFR	MVFR	VFR	TOTAL		
VLIFR	0.01	0.03	0.02	0.01	0.05	0.12		
LIFR	0.03	0.09	0.07	0.11	0.23	0.54		
IFR	0.02	0.37	0.28	0.53	0.45	1.66		
MVFR	0.04	0.95	1.27	16.49	4.15	22.90		
VFR	0.07	0.23	0.39	9.04	65.06	74.79		
TOTAL	0.17	1.68	2.03	26.18	69.94	100.00		
BIAS	1.451	3.117	1.227	1.143	0.935			

Replay: Instead of "Frequency" use "Hours"

- Very meaningful data for more anomalous occurrences
- Some numbers can get quite big

Hit 1-Cat	egory Error	2-Category Error	3-Category Erro	r	4 or More Category Error			
Show All ® Hide All ■ MULTICATEGORY CONTINGENCY TABLES WITH ASSOCIATED SCORES								
TAP								
OBS\FORECASTS	VLIFR	LIFR	IFR	MVFR	VFR	TOTAL		
VLIFR	0.00	6.83	4.58	0.83	2.92	15.17		
LIFR	0.00	15.92	26.08	3.50	25.08	70.58		
IFR	0.00	8.83	124.33	46.92	36.75	216.83		
MVFR	0.00	2.58	185.17	2,210.75	601.42	2,999.92		
VFR	0.00	12.83	146.08	1,268.58	8,369.00	9,796.50		
TOTAL	0.00	47.00	486.25	3,530.58	9,035.17	13,099.00		
BIAS	0.000	0.666	2.243	1.177	0.922			
GPS LAMP								
OBS\FORECASTS	VLIFR	LIFR	IFR	MVFR	VFR	TOTAL		
VLIFR	1.25	4.00	2.58	1.33	6.00	15.17		
LIFR	3.83	12.33	9.25	14.92	30.25	70.58		
IFR	2.08	48.75	37.17	69.83	59.00	216.83		
MVFR	5.83	124.17	166.33	2,160.08	543.50	2,999.92		
VFR	9,00	30.75	50.67	1,183.67	8,522.42	9,796.50		
TOTAL	22.00	220.00	266.00	3,429.83	9,161.17	13,099.00		
BIAS	1.451	3.117	1.227	1.143	0.935			

More of the TAF Report Page

- Contingency Tables Scores (Statistics)
- Most of These Are Self-Explanatory

CONTINGENCY TABLES SCORES (TAF / GFS LAMP)	
Percent Hits [?]	81.84 / 81.94
Percent >1 Category Errors [?]	1.80 / 2.57
Peirce Skill Score (PSS) [?]	0.619 / 0.608
5-category Gerrity Skill Score (GSS)) [?]	0.376 / 0.340
5-category GSS delta [?]	0.002 / 0.002
3-category GSS [?]	0.621 / 0.524
3-category GSS delta [?]	0.000 / 0.000
TAF Better Than GFS LAMP (TAF > GFS LAMP) [?]	7.80
TAF Worse Than GFS LAMP (TAF < GFS LAMP) [?]	7.42
TAF = GFS LAMP = OBS [?]	75.07
TAF = GFS LAMP <> OBS [?]	9.71

Peirce Skill Score & Garrity Skill Score

- Peirce Skill Score: -1 to 1, with 0 being random based on climatology and 1 being perfect
- Garrity Skill Score: Also -1 to 1, with 0 indicating no skill and 1 being perfect...but...with greater bonus towards forecasting anomalies well

CONTINGENCY TABLES SCORES (TAF / GFS LAMP)	
Percent Hits [?]	81.84 / 81.94
Percent >1 Category Errors [?]	1.80 / 2.57
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TAF = GFS LAMP = OBS [?]	75.07
TAF = GFS LAMP <> OBS [?]	9.71

Still More on the TAF Report Page

Finally the last part

Scheduled Forecasts Analyzed [?]

Total 5-Minute Intervals [?]

POD/FAR/CSI for each category (slice) plus combinations ("& below")

ategory/Scores	Probability of Detection (POD) [?]	False Alarm Ratio (FAR) [?]	Critical Success Index (CSI) [2]	% Improvement TA CSI over GFS LAM
VLIFR	0.000 / 0.082	/ 0.943	0.000 / 0.035	-100.00
LIFR & Below	0.265 / 0.250	0.516 / 0.912	0.207 / 0.070	195.82
IFR & Below	0.617 / 0.401	0.650 / 0.761	0.287 / 0.176	63.38
MVFR & Below	0.798 / 0.807	0.351 / 0.324	0.557 / 0.582	-4.24
LIFR Slice	0.226 / 0.175	0.661 / 0.944	0.157 / 0.044	253.21
IFR Slice	0.573 / 0.171	0.744 / 0.860	0.215 / 0.083	157.60
MVFR Slice	0.737 / 0.720	0.374 / 0.370	0.512 / 0.506	1.16
VFR	0.854 / 0.870	0.074 / 0.070	0.800 / 0.817	-2.06

553

(98.70 %)

157,188 / 159,264

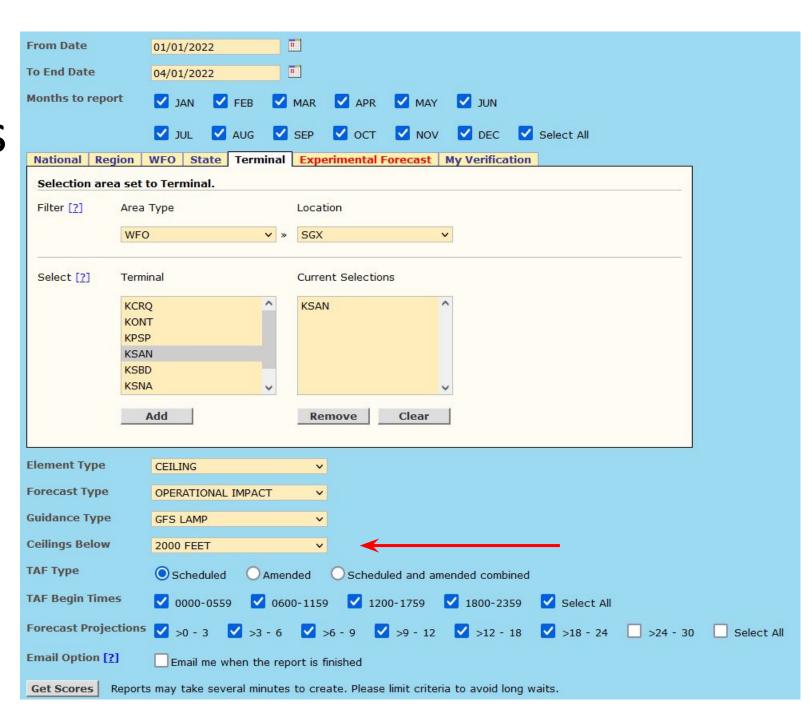
Review of POD, FAR, CSI

- POD = A/(A + B): 0 is worst, 1 is best
- FAR = C/(A + C): 0 is best (no false alarms), 1 is worst
- CSI = A/(A + B + C) : 0 is worst, 1 is best Bonus: Bias is (A + C)/(A + B)

Obs\Forecast	Forecast says "YES!"	Forecast says "NO!"
Observation says "YES!"	A	В
Observation says "NO!"	C	Not represented in POD, FAR or CSI

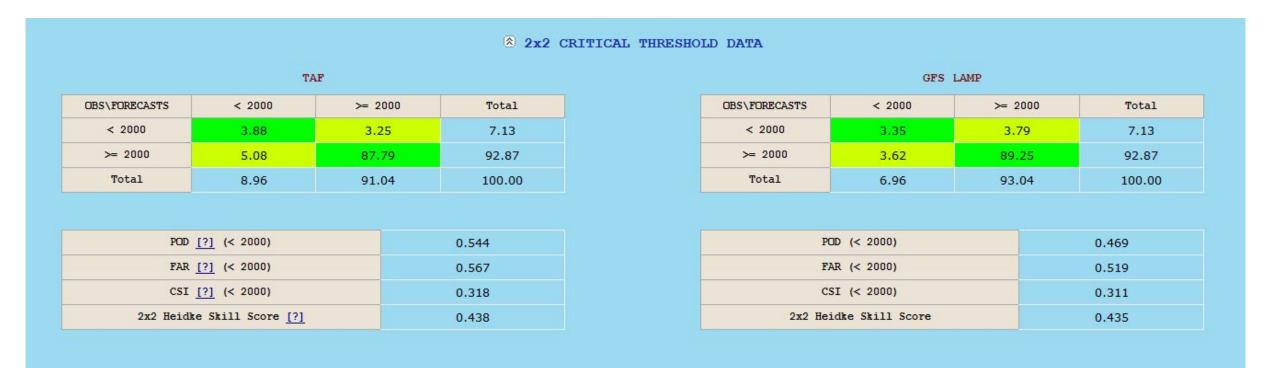
Examples of Using Specific Thresholds

 Ceilings Below 2000 Feet (Extra Fuel Requirement):



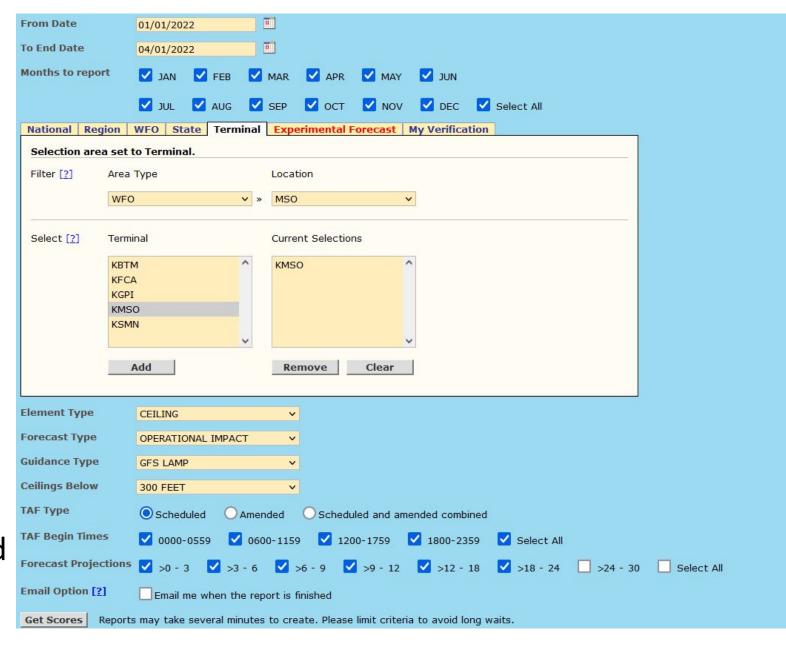
Examples of Using Specific Thresholds - Output

Ceilings Below 2000 Feet (Extra Fuel Requirement):



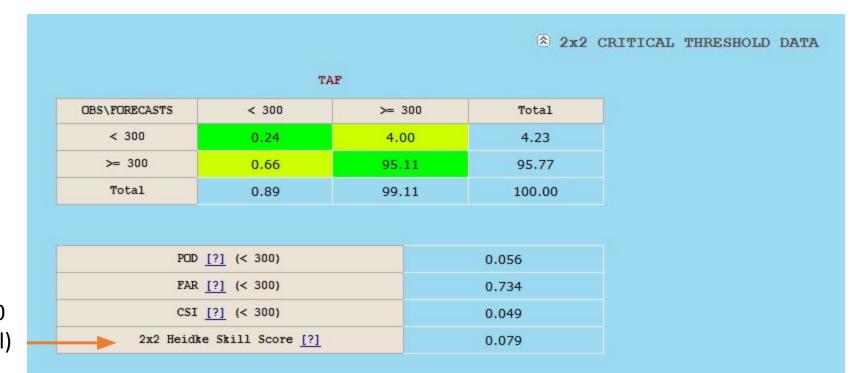
More Critical Threshold – Airport Landing Minimums

- Many airports have landing minimums of 200 feet (can be seen by looking at VLIFR in Stats on Demand)
- Some airports have different landing minimums not corresponding to a threshold associated with VLIFR, LIFR or IFR.
- Example: MSO (Missoula) –
 300 foot CAC ceiling (Threshold A – Landing Minimums)



Ceiling Threshold for Airport Landing Minimum - Output

- Generally under-forecasting cigs < 300 feet
- GFS-LAMP is not included since 300 feet is not one of its category thresholds

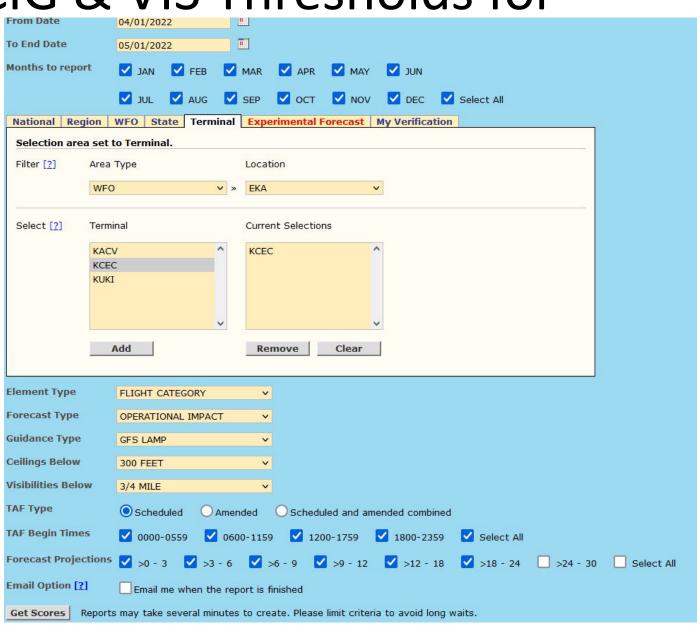


Heidke Skill Score: -∞ to 1 (1 is best, 0 is no skill, -∞ is evil)

What About Both CIG & VIS Thresholds for

Flight Category?

- You can select thresholds for both ceiling and visibility
- Slight limitation in the visibility (no 8th miles)
- Otherwise, same rules apply
- Example: Crescent City, California (CEC) landing minimums are 300 feet and ¾ mile:



Flight Category - Output

	TA	AF.			
DBS\FORECASTS	CIG <300 or VIS <%	CIG >=300 and VIS >=%	Total		
CIG <300 or VIS <%	0.05	0.16	0.21		
CIG >=300 and VIS >=%	0.35	99.44	99.79		
Total	0.40	99.60	100.00		
POD [?] (CIG < 300 or VIS < %) 0.231					
FAR [?] (C)		0.876			
CSI [?] (CI		0.088			
2x2 Heid		0.159			

Important Nuances of Verification: RAW vs. Compared with Guidance

- RAW scores will almost always be best in fair weather
 - P6SM SKC is *usually* the easiest to forecast
 - Example—PHX (Phoenix!) in April 2022

	MULTICATEGORY CONTINGENCY TABLES WITH ASSOCIATED SCORES						
TAF							
OBS\FORECASTS	VLIFR	LIFR	IFR	MVFR	VFR	TOTAL	
VLIFR	0.00	0.00	0.00	0.00	0.00	0.00	
LIFR	0.00	0.00	0.00	0.00	0.00	0.00	
IFR	0.00	0.00	0.00	0.00	0.00	0.00	
MVFR	0.00	0.00	0.00	0.00	0.00	0.00	
VFR	0.00	0.00	0.00	0.00	100.00	100.00	
TOTAL	0.00	0.00	0.00	0.00	100.00	100.00	
BIAS	0.000	0.000	0.000	0.000	1.000		
			GFS LAMP				
OBS\FORECASTS	VLIFR	LIFR	IFR	MVFR	VFR	TOTAL	
VLIFR	0.00	0.00	0.00	0.00	0.00	0.00	
LIFR	0.00	0.00	0.00	0.00	0.00	0.00	
IFR	0.00	0.00	0.00	0.00	0.00	0.00	
MVFR	0.00	0.00	0.00	0.00	0.00	0.00	
VFR	0.00	0.00	0.00	0.00	100.00	100.00	
TOTAL	0.00	0.00	0.00	0.00	100.00	100.00	
BIAS	0.000	0.000	0.000	0.000	1.000		

Important Nuances of Verification: RAW vs. Compared with Guidance

- RAW scores will almost always be best in fair weather
 - P6SM SKC is *usually* the easiest to forecast
 - Example—PHX (Phoenix!) in April 2022

CONTINGENCY TABLES SCORES (TAF / GFS LAMP)	
Percent Hits [?]	100.00 / 100.00
Percent >1 Category Errors [?]	0.00 / 0.00
Peirce Skill Score (PSS) [?]	/
5-category Gerrity Skill Score (GSS)) [?]	/
5-category GSS delta [?]	/
3-category GSS [?]	/
3-category GSS delta [?]	/
TAF Better Than GFS LAMP (TAF > GFS LAMP) [?]	0.00
TAF Worse Than GFS LAMP (TAF < GFS LAMP) [?]	0.00
TAF = GFS LAMP = OBS [?]	100.00
TAF = GFS LAMP <> OBS [?]	0.00

With More Clouds and "Weather" It's Sometimes Easier to Beat GFS LAMP

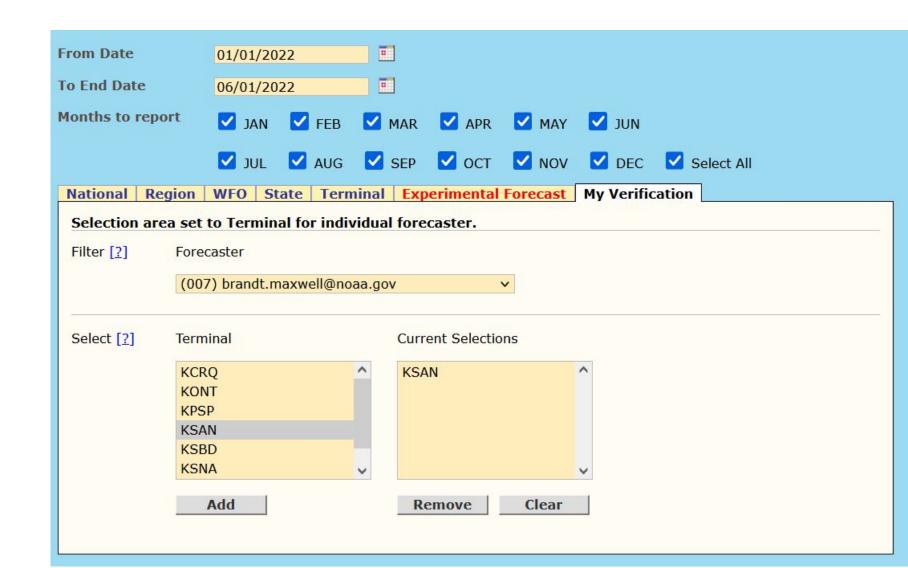
• PDT (Pendleton, OR) – Jan/Feb/Mar 2022:

CONTINUENCE INDIES SCORES (INE / GES INTE)	CONTINGENCY	TABLES	SCORES	(TAF	/ GFS LAMP)
--	-------------	--------	--------	------	-------------

Percent Hits [?]	80.47 / 78.46
Percent >1 Category Errors [?]	6.32 / 7.41
Peirce Skill Score (PSS) [?]	0.485 / 0.457
5-category Gerrity Skill Score (GSS)) [?]	0.559 / 0.587
5-category GSS delta [?]	0.000 / 0.000
3-category GSS [?]	0.665 / 0.683
3-category GSS delta [?]	0.000 / 0.000
TAF Better Than GFS LAMP (TAF > GFS LAMP) [?]	8,546 (8.77 %)
TAF Worse Than GFS LAMP (TAF < GFS LAMP) [?]	5,977 (6.13 %)
TAF = GFS LAMP = OBS [?]	72,242 (74.12 %)
TAF = GFS LAMP <> OBS [?]	10,697 (10.98 %)

Viewing Your Personal Statistics

- You should have "My Verification" available...
- If you are the aviation program manager or in management (MIC/SOO/WCM), you should be able to view stats for other forecasters
- The website is a little slower here (especially when looking at longer periods of time)



Results

			TAF				
OBS\FORECASTS	1	2	3	4	5	6	TOTAL
<200 (1)	0.00	0.00	0.00	0.00	0.00	0.00	0.00
200-400 (2)	0.00	0.80	0.15	0.00	0.00	0.21	1.16
500-900 (3)	0.00	0.49	0.31	0.08	0.00	0.53	1.41
1000-1900 (4)	0.00	0.00	1.76	3.09	3.55	1.52	9.91
2000-3000 (5)	0.00	0.00	0.00	1.85	7.35	1.38	10.58
>3000 (6)	0.00	0.24	0.40	1.07	10.64	64.59	76.93
TOTAL	0.00	1.53	2.62	6.08	21.54	68.23	100.00
BIAS	0.000	1.314	1.861	0.614	2.035	0.887	

CONTINGENCY TABLES SCORES (TAF / GFS LAMP)	
Percent Hits [?]	76.14 / 75.23
Percent >1 Category Errors [?]	3.96 / 7.20
Peirce Skill Score (PSS) [?]	0.535 / 0.464
6-category Gerrity Skill Score (GSS)) [?]	0.299 / 0.374
6-category GSS delta [?]	0.004 / 0.004
3-category GSS [?]	0.670 / 0.537
3-category GSS delta [?]	0.002 / 0.002
TAF Better Than GFS LAMP (TAF > GFS LAMP) [?]	12.85
TAF Worse Than GFS LAMP (TAF < GFS LAMP) [?]	9.20
TAF = GFS LAMP = OBS [?]	66.96
TAF = GFS LAMP <> OBS [?]	11.00

Wind Speed

• Example: Great Falls, MT (KGTF) 1 Jan-1 Jun 2022

				TAF				
OBS\FORECASTS	<8	8-12	13-17	18-22	23-27	28-32	>32	TOTAL
<8	12.26	14.54	2.88	0.26	0.13	0.02	0.00	30.1
8-12	4.41	15.86	6.32	1.21	0.40	0.10	0.01	28.3
13-17	0.85	6.96	9.02	3.38	1.24	0.24	0.03	21.7
18-22	0.10	1.17	4.36	4.09	2.27	0.84	0.14	12.9
23-27	0.01	0.18	0.76	1.80	1.35	0.91	0.09	5.09
28-32	0.00	0.00	0.01	0.32	0.74	0.40	0.03	1.5
>32	0.00	0.01	0.02	0.03	0.13	0.10	0.02	0.30
TOTAL	17.63	38.72	23.38	11.07	6.27	2.61	0.31	100.0
BIAS	0.586	1.368	1.077	0.854	1.232	1.731	1.038	
	20			rs lamp				
OBS\FORECASTS	<8	8-12	13-17	18-22	23-27	28-32	>32	
<8	40.50				**			TOTA
	19.50	9.81	0.77	0.02	0.00	0.00	0.00	0.0000000000000000000000000000000000000
8-12	6.80	9.81 15.30	0.77 5.23	0.02 0.84	0.00 0.11	0.00		30.1
8-12 13-17		1012001101			and the second	799 (1990)	0.00	30.1 28.3
	6.80	15.30	5.23	0.84	0.11	0.03	0.00	30.1 28.3 21.7
13-17	6.80 0.89	15.30 6.12	5.23 8.85	0.84 4.71	0.11 0.89	0.03 0.18	0.00 0.00 0.08	30.1 28.3 21.7 12.9
13-17 18-22	6.80 0.89 0.09	15.30 6.12 1.19	5.23 8.85 3.44	0.84 4.71 5.12	0.11 0.89 2.41	0.03 0.18 0.54	0.00 0.00 0.08 0.19	30.1 28.3 21.7 12.9 5.09
13-17 18-22 23-27	6.80 0.89 0.09 0.00	15.30 6.12 1.19 0.07	5.23 8.85 3.44 0.38	0.84 4.71 5.12 2.04	0.11 0.89 2.41 1.86	0.03 0.18 0.54 0.58	0.00 0.00 0.08 0.19 0.16	30.1 28.3 21.7 12.9 5.09
13-17 18-22 23-27 28-32	6.80 0.89 0.09 0.00	15.30 6.12 1.19 0.07 0.00	5.23 8.85 3.44 0.38 0.03	0.84 4.71 5.12 2.04 0.24	0.11 0.89 2.41 1.86 0.79	0.03 0.18 0.54 0.58 0.38	0.00 0.00 0.08 0.19 0.16 0.06	30.1 28.3 21.7 12.9 5.09 1.51 0.30 100.0

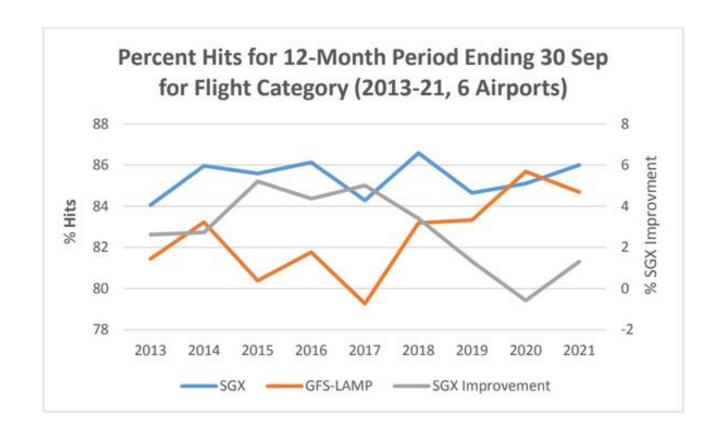
Wind Speed

• Example: Great Falls, MT (KGTF) 1 Jan-1 Jun 2022

		CON	TINGENCY T	ABLES SCORES					
	Percen	t Hits [?]				43	3.00 / 51.04		
	Percent >1 Ca	tegory Errors	[?]			1	1.18 / 6.86		
	?]			0.3	260 / 0.361				
	[?]			0.0	385 / 0.464				
				0.0	000 / 0.000				
TAF Bet	[?]			18.09					
TAF Worse Than GFS LAMP (TAF < GFS LAMP) [?]						28.93			
	TAF = GFS	LAMP = OBS [?]					28.48		
	TAF = GFS L	AMP <> OBS [?]					24.50		
					>32 knots				
Probability of False Alarm				0.302 / 0.813 /			0.058 / 0.07		
	Ratio (FAR) [?]		0.813 /	0.752		0.058 / 0.07 0.944 / 0.95	5	
False Alarm	Ratio (FAR) [[3]			/ 0.752 / 0.162		0.058 / 0.07	5	
False Alarm Critical Succe	Ratio (FAR) [[2] S LAMP	ROR DATA	0.813 / 0.130 / -19 BY OBSERVED	/ 0.752 / 0.162 .53		0.058 / 0.07 0.944 / 0.95 0.029 / 0.02	5	
False Alarm Critical Succe	Ratio (FAR) [[2] S LAMP		0.813 / 0.130 / -19 BY OBSERVED	/ 0.752 / 0.162 .53	28-32	0.058 / 0.07 0.944 / 0.95 0.029 / 0.02	5	
False Alarm Critical Succe % Improvement TA	Ratio (FAR) <u>[</u>	[2] S LAMP MEAN ERI	TA	0.813 / 0.130 / -19 BY OBSERVED F	/ 0.752 / 0.162 .53 SPEED	28-32	0.058 / 0.07 0.944 / 0.95 0.029 / 0.02 0.76	05 09 0VER-	
False Alarm Critical Succe % Improvement TA CATEGORY	Ratio (FAR) [ss Index (CSI) AF CSI over GF:	[2] S LAMP MEAN ERI 8-12	TA	0.813 / 0.130 / -19 BY OBSERVED F	7 0.752 7 0.162 9.53 SPEED		0.058 / 0.07 0.944 / 0.95 0.029 / 0.02 0.76	OVER- ALL	

Example Graphic from a TAF Verification Report

Verification website will give you the data but not the graphic...



Issues with Moving to a New Office

- Forecaster needs to reset their office affiliation
- Click "Account" by your name after you log in, then click "Update your profile information"



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Performance Management Web Portal

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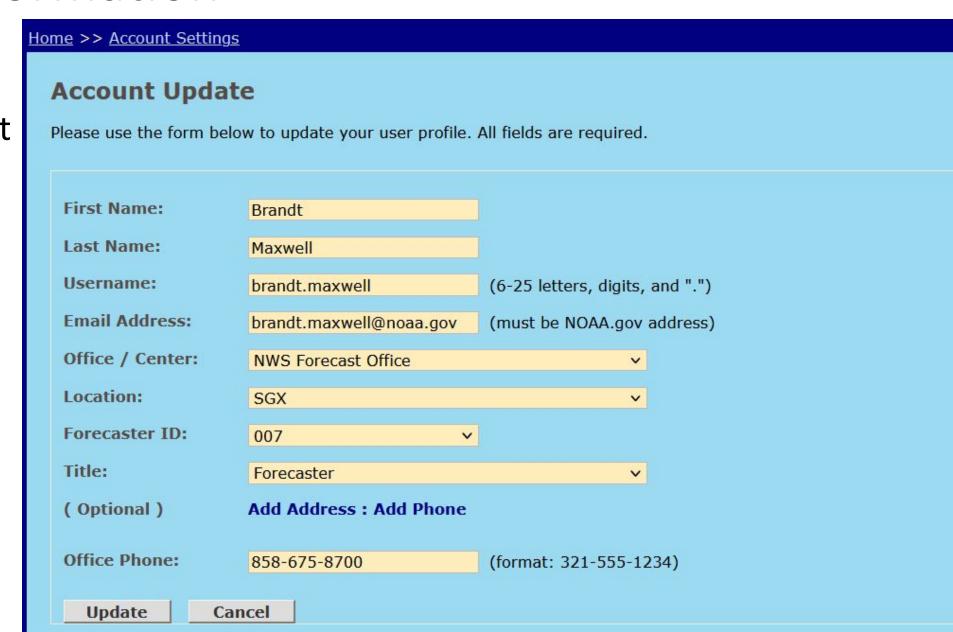
Account Settings

Please use the links below to view and update your account settings.

- Update your profile information
- Change your password
- Update your email subscriptions
- View your account permissions
- Create/ Update your Home page profile

Profile Information

 Note that you might need to change your forecaster ID at a new office (contact AWIPS focal point)



Logins Every 18 Months

• The verification website will disable your username/password if you don't log in for 18 months



Strategies/Questions

- How often should you do aviation verification for an office?
- What do you do when a certain forecaster is performing less well than others?
- What strategies do you have to improve the TAF verification?
- And how does this affect DSS?

But...Before You Get Too Excited...

System Outage Saturday-Monday Due To Maintenance

Hello Brandt Maxwell,

The Performance Management Website will undergo routine maintenance this weekend to comply with the latest security protocols. This will result in the website being inaccessible from roughly 10am EDT Saturday (6/11/22) to sometime Monday (6/13/22). In addition, it will take some time for the data to catch up, so there could be residual issues into midweek.

We apologize for the inconvenience, but we appreciate your patience and understanding as we implement these critical changes to our servers.

Another reminder will be sent later this week.

Have a great day!

Questions?

• Send them to Brandt.Maxwell@noaa.gov

• Charles.Kluepfel@noaa.gov is the NWSHQ contact (technical

assistance)

