National Weather Service Chat (NWSChat 2.0)

Who can use NWSChat 2.0?

✔ Members of the emergency management community including public safety officials from federal, state, tribal or local governments.

✔ Safety and emergency personnel from universities or other large-population entities.

✔ Members of the news media can relay weather information such as flood watches, advisories, and warnings to a significant part of the population served by an NWS office.

✔ Government partners of a NWS office including (but not limited to) the FAA, DHS, USGS, military and water and land management officials.

Why use NWSChat 2.0?

✔ NWSChat allows you to ask questions and seek clarification from the meteorologists who make decisions on watches, warnings, and advisories.

✔ Pictures and videos can be uploaded and shared in real-time with NWS forecasters.

✔ NWS products and storm reports can be displayed to maintain situational awareness.

✔ Information shared can be shared across the Integrated Warning Team and used by emergency managers to better communicate hazards to their communities.
How do I sign up?

1. Go to: https://partnerservices.nws.noaa.gov/registration/
2. Select Partner Registration
3. Enter your personal information
4. Confirm your email with verification code
5. Check your email for a welcome email from Slack

How do I access Slack?

✓ Navigate to nwschatwx.slack.com
✓ Sign in with email and password
✓ Slack is mobile! Download the app on your desktop or mobile device to have access in the field!

Learn how to use NWSChat 2.0

Listed below are a few training resources, outlining how to use the new NWSChat 2.0 on Slack. We HIGHLY recommend viewing the training before diving into NWSChat 2.0 with NWS staff.

⭐ Slack Videos

Review the slack videos. Total watch time is ~35 minutes.
(https://nwschatws.slack.com/archives/C04MXCJ6AP7/p1684444592179229)

⭐ Slack FAQ

Use this link for any frequently asked questions.
(https://nwschatws.slack.com/archives/C04MXCJ6AP7/p1677190074645069)

⭐ Check with the local NWS office for any live training opportunities.

⭐ Get support on the Slack channel #help-slack-partners. Additional resources can be found on this channel.

www.facebook.com/NWSAlbany  @NWSAlbany