

Austin Integrated Warning Team Workshop

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Combined Transportation, Emergency, and Communications Center September 26, 2019





Why Are We Here?



Understanding what an Integrated Warning Team (IWT) is

Building and developing relationships within the Austin IWT

Identifying mechanisms for messaging coordination and how to handle inconsistent messaging





What is an Integrated Warning Team?



Term applied to agencies and individuals responsible for providing hazardous weather and water messaging



Generally includes NWS, emergency management, media, and public but expands or contracts depending on scale/scope of event





Ground Rules

Junction Lake Travis

Participate

Judgment-free zone

- No accusing or blaming
- Keep comments to your jurisdiction
- Keep comments factual

Questions are encouraged

Make introductions to those you don't know



Silence electronic devices



Workshop Resources

Junction Lake Travis

Handout Overview

Weather Calendar

All handouts and presentations will be available at www.weather.gov/ewx/iwt





Agenda

Check-in & Networking 8:30 AM

lunction

Welcome & Introduction 8:45 AM

Presentation Session 8:55 AM

NWSChat

Understanding the River Forecast Process

Large Group Discussion: Impact-Based Flash Flood Warnings 9:30 AM

Break 10:15 AM

Small Group Discussion: 10:30 AM

The October 2018 Llano and Colorado Floods

Final Thoughts 12:15 PM





Lake

Llano

Acknowledgements

Junction

Suching to the Austin

Lake

John Espinoza

City of San Marcos

Burton Fitzsimmons

Spectrum News

Derek Giardino

National Weather Service - West Gulf River Forecast Center

Stacy Moore-Guajardo

Lower Colorado River Authority

Scott Prinsen

Austin Flood Early Warning System

Martin Ritchey

Capital of Texas Council of Governments

Juan Ortiz

Austin Homeland Security and Emergency Management

Joe Arellano

Yvette Benavides
Orlando Bermudez

Llano

Bob Fogarty

Nick Hampshire

Melissa Huffman

Mark Lenz

Jason Runyen

Monte Oaks

John Sullivan

Aaron Treadway

Paul Yura

Jon Zeitler

National Weather Service - Austin/San Antonio



Chikage Windler *KEYE-TV*



Presentation Session





An Introduction to NWSChat

Jason Runyen Senior Meteorologist National Weather Service Austin/San Antonio, TX



Outline

Registering for NWSChat

Who is eligible for NWSChat?

Benefits of NWSChat

Platforms to Access NWSChat

Logging into NWSChat

Live Demonstration of NWSChat Live

Best Practices and Reminders



Registering for NWSChat

- 1. Go to the NWSChat main page: http://nwschat.weather.gov
- Click the link on the right hand side of the page that says "Request NWSChat Account- NWS Partners"
- 3. You will be directed to the account creation page. Please fill out this page entirely. The most difficult part of this page is selecting a 12-character password that you can remember.
- 4. Once done, scroll down and select the **San Antonio (EWX)** office for the PRIMARY office/center to approve your account request.
- 5. Keep scrolling and click "Create Account".



Registering for NWSChat Who is eligible for NWSChat?

NWSChat is not open to the public. To qualify for access to join NWSChat, you must:

- Be a member of the emergency management (EM) community with a need to actively participate in discussions with NWS on imminent weather or other hazards, OR
- Be a government partner of an NWS office, OR
- Be a member of the media.



Benefits of NWSChat Messaging & Information Sharing

11:48	<krvb-john-bexarco-skywarn> ham radio reports roads closed due to high water at Classen Rd/ Briar Crest in SAT. Barracades in place but people driving around the barracades</krvb-john-bexarco-skywarn>
11:49	<nwsewx-jason> Thanks again John</nwsewx-jason>
11:51	<nwsewx-jason> New Tornado Warning coming for Guadalupe county</nwsewx-jason>
11:58	<nwsewx-jason> Tornadic signature passing on west side of Seguin,</nwsewx-jason>
	bestween Seguin and McQueeney
11:59	<media-brian.alonzo> I'm near Lake McQueeney. Wind is really roaring.</media-brian.alonzo>
11:59	<nwsewx-jason> Message through the morning commute should be Turn Around</nwsewx-jason>
	Don't Drown.
11:59	<nwsewx-jason> Thanks Brian</nwsewx-jason>
12:03	<media-david.yeomans> Hwy 12 between Dripping & Hamilton Pool Rd flooded</media-david.yeomans>
	in areas.
12:05	<nwsewx-jason> Severe Thunderstorm Warning for northern Bexar and</nwsewx-jason>
	Western Comal county. Main threat straight line wind up to 60 mph.
12:08	<nwsewx-jason> Thanks David</nwsewx-jason>
12:12	<nwsewx-jason> 6.31" has fallen since midnight 5 miles SSW of Dripping</nwsewx-jason>
	Springs according to LCRA gauge
12:17	<media-david.yeomans> Looks like the cntr of rotation is right over your</media-david.yeomans>
	bldg? What's it like at NWS?
12:18	<nwsewx-jason> We are watching closely. New Tornado Warning out.</nwsewx-jason>
12:18	<nwsewx-jason> Torndic circulation passing close, but just east of NWS</nwsewx-jason>
	office

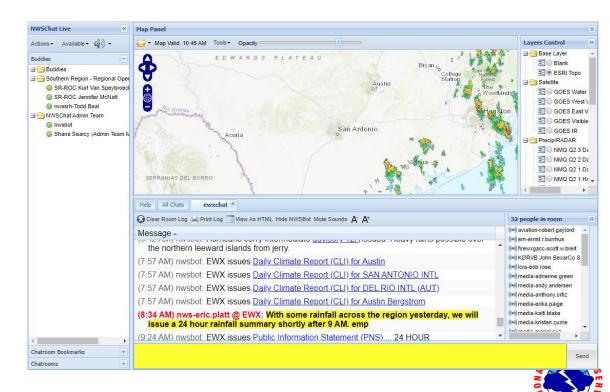
13:07	<nwsewx-jason> Appears RFD has overtaken tornadic circulation. Main ** Appears RFD has overtaken tornadic circulation.</nwsewx-jason>
	threats are straight line winds headed north up I-35 bwteen San Marcos and Kyle. Tornado Warning may be cancelled shortly.
13:09	<nwsewx-jason> Very heavy rainfall continues over Hays and Comal</nwsewx-jason>
	counties. Flash Flood Warnings continue. Continue to stress Turn
	Around Don't Drown.
13:11	<usaf-barry.j.ortner> 75 knots or 39 knots at KHYI?</usaf-barry.j.ortner>
13:13	<krvb-john-bexarco-skywarn> ham radio reports at boerne stage rd /</krvb-john-bexarco-skywarn>
	scenic loop 5 inches of water across road. Also inside the Stage Coach
	Hills subdivision off of Boerne Stage rd, the low water crossing
	measuring gauge was showing 3 feet of water
13:13	<nwsewx-jason> We are looking into that Barry</nwsewx-jason>
13:14	<usaf-barry.j.ortner> Thank you.</usaf-barry.j.ortner>
13:16	<media-collin.myers> Those winds are still very impressive, NWS. Any</media-collin.myers>
	ideas on gusts northeast of Martindale now?
13:19	<nwsewx-jason> 60-70 mph near Uhland, north of Marintdale</nwsewx-jason>
13:22	<media-collin.myers> Thanks Jason</media-collin.myers>
13:24	<usaf-barry.j.ortner> Trackingthank you!</usaf-barry.j.ortner>
13:28	<media-david.yeomans> photog just saw a car swept away in wimberley.</media-david.yeomans>
	calling 911
13:29	<vost-david.reimer> Via a social media group who monitors scanner</vost-david.reimer>
	traffic "Wimberley FD currently evacuating residents due to flooding.
	Shelter at Wimberley Community Center"
13:29	<nwsewx-jason> Thanks David</nwsewx-jason>
13:36	<nwsewx-jason> We are upgrading the Flash Flood Warning for Comal and</nwsewx-jason>
	Hays counties to a Flash Flood Emergency. Several high water resuces
	have taken place. Confirmed reports of evacuations taking place along
	Cypress Creek on north side of Wimberley.
13:37	<nwsewx-jason> Several gauge reports of over 6 inches with radar</nwsewx-jason>

Emergency.

Platforms to Access NWSChat

NWSChat Live

- Free
- Can access from mobile phones, tablets, or PCs
 - Most stable on
 PCs/tablets, least stable
 on mobile phones
- Access through web browser, should comply with most IT requirements



Platforms to Access NWSChat Pidgin

- Free
- Can only access from PC
- May need security/firewall settings to be adjusted by IT department for program to work



Platforms to Access NWSChat iPhone and Android Applications

Talkonaut

- Free
- Available through the App Store and Google Play
- Set-up video:
 https://www.youtube.com/watch?v=ftk4d
 6dl0fg
 - May have issues using depending on what version of iOS you have



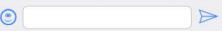


<nws-aaron.treadway> New Severe Thunderstorm Warning just issued due to the max winds now south of Lakehills, basically over Medina Lake. Winds up to 60 mph still possible.

<nwsbot> Local Storm Report by NWS EWX: Live Oak [Bexar Co, TX] broadcast media reports TSTM WND DMG at 09:04 PM CDT -- pics via twitter of a sizable tree limb that fell and damaged a jeep. report relayed via news media and time estimate via radar velocity data. https://nwschat.weather.gov/lsr/#EWX/ 201909200204/201909200204

<nwsbot> EWX continues Flash Flood Warning for Bexar, Guadalupe [TX] till Sep 20, 12:30 AM CDT https://nwschat.weather.gov/vtec/#2019-O-CON-KEWX-FF-W-0038

<nwsbot> Local Storm Report by NWS EWX: 1 SE Terrell Hills [Bexar Co, TX] public reports TSTM WND DMG at 09:19 PM CDT -- report from mping of a





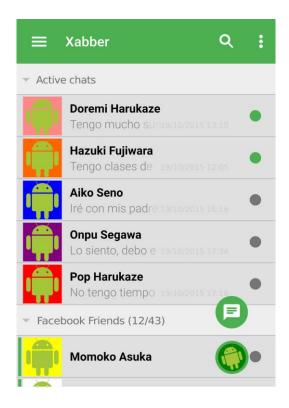
Platforms to Access NWSChat Android Applications

<u>Xabber</u>

- Free
- Available through Google Play

XMPP Messenger

- Free
- Available through Google Play





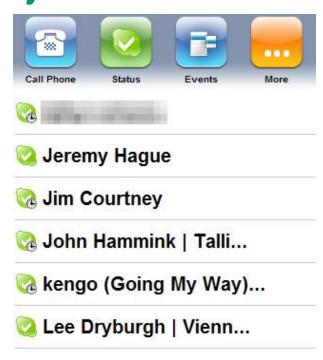
Platforms to Access NWSChat Windows Mobile and BlackBerry

<u>IM+</u> (Windows Mobile)

- Free
- May not comply with security requirements for government phones

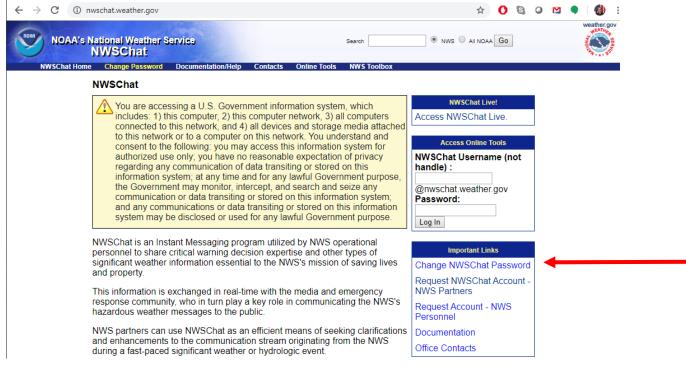
<u>Vayusphere</u> (BlackBerry)

Must pay for license to use (\$14.95)





Logging into NWSChat Password Recovery



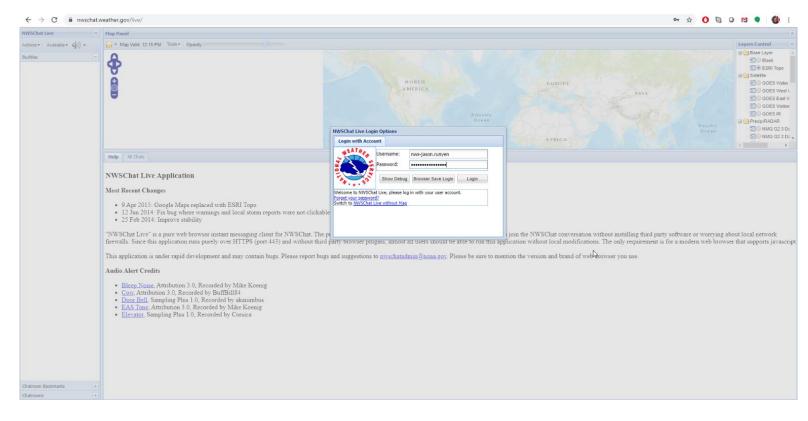


Logging into NWSChat Password Recovery: NWSChat Live

NWSChat Live Login Options						
Login with Account						
WEATHER	Username:	nws-jason.runyen				
SER	Password:	•••••				
Francis Services	Show Debug	Browser Save Login Login				
Welcome to NWSChat Live, please log in with your user account. Forgot your password? Switch to NWSChat Live without Map						



Live Demonstration of NWSChat Live





Best Practices and Reminders: Font Background Color Recommendations

Questions or comments in NWSChat can be missed if their font color or background color does not stand out from the messages the NWSBot sends

National Weather Service Message Color

Emergency Manager Message Color

Media Message Color

All Others Message Color

Bot Message Color

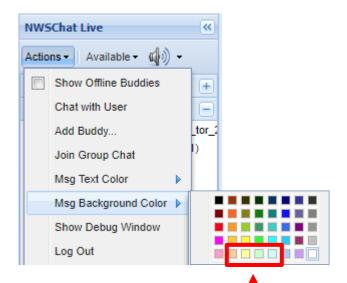


Best Practices and Reminders: Desktop Platforms Font Background Recommendations

National Weather Service Message Color Emergency Manager Message Color Media Message Color

Bot Message Color

All Others Message Color

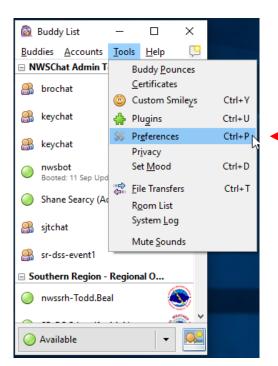




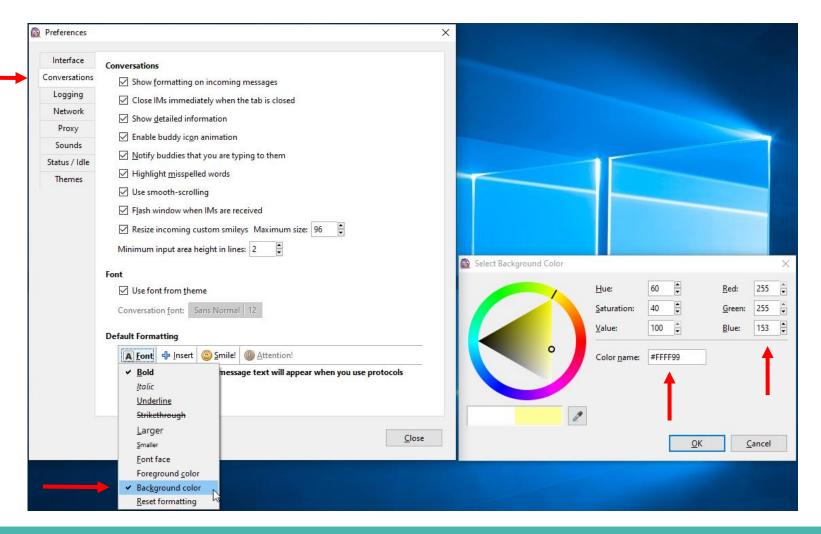
Best Practices and Reminders: Pidgin Font Background Recommendations

National Weather Service Message Color Emergency Manager Message Color Media Message Color All Others Message Color

Bot Message Color









Best Practices and Reminders: Font Background Recommendations

	<u>R</u>	G	В	Color Name
National Weather Service Message Color	255	255	153	#FFFF99
Emergency Manager Message Color	255	204	153	#FFCC99
Media Message Color	204	255	255	#CCFFFF
All Others Message Color	204	255	204	#CCFFCC
Bot Message Color	255	255	255	#FFFFFF



Best Practices and Reminders Passwords Must Be Changed Every 180 Days

From: NWSChat Admin Team < nwschatadmin@noaa.gov>

Date: Sun, Apr 30, 2017 at 7:12 AM

Subject: [Status] NWSChat Account Disabled - nws-melissa.huffman

To: nwschathgx@noaa.gov

The following NWSChat user has not completed their 180 day password change requirement and has been locked out of the system:

username: nws-melissa.huffman name: nwshgx-forecasterr-huffman email melissa.huffman@noaa.gov

affiliation: NWS-NOAA

The user has been notified by email of this action as well.

NWSChat Admin Team



Questions?



Understanding the River Forecast Process

Derek Giardino

Senior Hydrologist
National Weather Service
West Gulf River Forecast Center

Mark Lenz

Senior Hydrologist National Weather Service Austin/San Antonio, TX





What Goes into a River Flood Warning?

Precipitation Analysis

1. Observed Rainfall

Collect, analyze, and quality control hourly blended rainfall data as input for the river model



2. Forecast Rainfall

Utilizing blended weather models, forecasters estimate 6 hourly blocks of forecast rainfall as input for the river model

Hydrologic Modeling

3. Soil Moisture

Model analyzes how much of the provided precipitation analysis is absorbed and runs off into local creeks, streams, bayous, and rivers



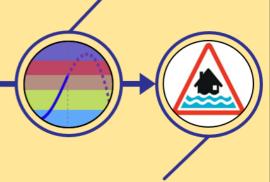
4. Reservoir Operations

Coordination with organizations controlling water from lakes is incorporated into the river model analysis

Decision Support

5 River Forecast

Forecasters evaluate model output and make modifications based on local knowledge before releasing the official forecast

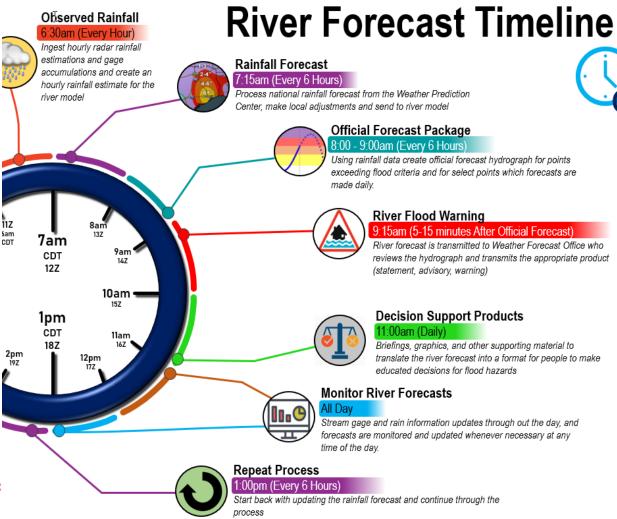


6. Flood Warning

Weather Forecast Offices receive the river forecast and create flood warnings and other products for potentially impacted areas







operational Hours

Standard Operations

6:00am – 10:00pm

No updates between 10pm and 6am

Extended Operations

When rainfall conditions warrant monitoring between 10pm – 6am the river forecast center will extend hours and perform updates during this time

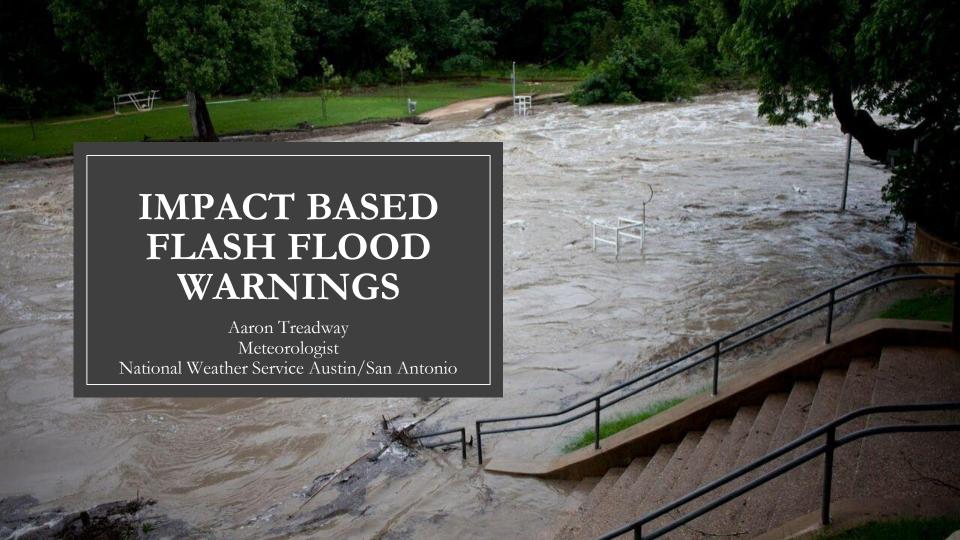




Large Group Discussion







The What, When, and Why?

- The What:
 - Bulleted format (easy to read, descriptive, provides source info, highlights impacts
 - o Goal is to reduce the frequency of WEA messages
- The When:
 - Beta testing (including our office) ongoing, completed by late November 2019.
 - WEA changes is Jan/Feb of 2020, schedule not set in stone
- The Why:
 - Improve public response to Flash Flood Warnings
 - ° WEA alerts only for flash flooding events that request immediate life-saving action.



Tornado Warning National Weather Service Austin/San Antonio TX 833 AM CDT Fri May 3 2019

BULLETIN - EAS ACTIVATION REQUESTED

The National Weather Service in Austin San Antonio has issued a

* Tornado Warning for... Central Fayette County in south central Texas...

* Until 900 AM CDT.

* At 833 AM CDT, a severe thunderstorm capable of producing a tornado was located near Muldoon, or 10 miles northeast of Flatonia, moving north at 20 mph.

HAZARD...Tornado.

SOURCE...Radar indicated rotation.

IMPACT...Flying debris will be dangerous to those caught without shelter. Mobile homes will be damaged or destroyed.

Damage to roofs, windows, and vehicles will occur. Tree damage is likely.

* Locations impacted include... O'Ouinn.

PRECAUTIONARY/PREPAREDNESS ACTIONS...

TAKE COVER NOW! Move to a basement or an interior room on the lowest floor of a sturdy building. Avoid windows. If you are outdoors, in a mobile home, or in a vehicle, move to the closest substantial shelter and protect yourself from flying debris.

2.2

LAT...LON 2977 9698 2977 9704 2993 9706 2993 9693 TIME...MOT...LOC 1333Z 185DEG 16KT 2981 9701

TORNADO...RADAR INDICATED HAIL...0.00IN

Format Change Already Implemented for SVR I and -TOR Warnings

North central Bastrop County in south central Texas...

Northwestern Lee County in south central Texas...

BULLETIN - IMMEDIATE BROADCAST REQUESTED

* Severe Thunderstorm Warning for...

National Weather Service Austin/San Antonio TX

Severe Thunderstorm Warning

556 PM CDT Tue May 7 2019

* Until 700 PM CDT.

* At 555 PM CDT, a severe thunderstorm was located near Camp Swift, or 7 miles north of Bastrop, moving north at 15 mph.

The National Weather Service in Austin San Antonio has issued a

Southeastern Williamson County in south central Texas...

East central Travis County in south central Texas...

HAZARD...60 mph wind gusts and quarter size hail.

SOURCE...Radar indicated.

* Locations impacted include...

IMPACT...Hail damage to vehicles is expected. Expect wind damage to roofs, siding, and trees.

Elgin, Camp Swift, Coupland, Circle D-KC Estates, Knobb Springs, Rices Crossing, McDade, Butler, Cedar Hills and Phelan.

PRECAUTIONARY/PREPAREDNESS ACTIONS...

For your protection move to an interior room on the lowest floor of a building.

Large hail, damaging winds, and continuous cloud to ground lightning are occurring with this storm. Move indoors immediately. Lightning is one of nature's leading killers. Remember, if you can hear thunder, you are close enough to be struck by lightning.

Torrential rainfall is occurring with this storm, and may lead to flash flooding. Do not drive your vehicle through flooded roadways.

0.0

LAT...LON 3047 9716 3046 9715 3015 9722 3015 9746 3050 9748 3051 9718 TIME...MOT...LOC 22557 183DEG 15KT 3022 9734

HAIL...1.00IN WIND...60MPH

Flash Flood Damage Threat Tags

Flash Flood Damage Threat Tag	Explanation		
"Base" (No Tag)	Use most of the time, when flash flood impact damage is possible.		
CONSIDERABLE*	Use rarely, when there are indications flash flooding capable of unusual severity of impact is imminent or ongoing and urgent action is needed to protect lives and property.		
CATASTROPHIC*+	Use exceedingly rarely, when a flash flood threat to life and catastrophic damage is occurring or is imminent, and floodwaters have risen or will rise to levels rarely if ever seen.		

^{*} Category utilized for a Wireless Emergency Alert (WEA).

- Upgraded warnings to Catastrophic Tag (Flash Flood Emergency) will be brand new warnings.
 - Ensures a WEA alert, focus on smaller area with most dire impacts.
- The reduction in WEA is aimed at lower end events.
 - Higher end events with considerable/catastrophic flooding will still mean numerous WEA messages.

⁺ Catastrophic equates to a headline and additional language for a "Flash Flood Emergency".

Flash Flooding Source Information

Flash Flooding Source Information Tag	Explanation
	Evidence on radar and near storm environment is supportive, but no confirmation.
	Flash flood impacts confirmed by trained spotters, law enforcement, media, other credible human observers, etc.

- "Radar Indicated": Based off Radar, no ground truth yet, anticipating future impacts
- "Observed": YOUR reports, reports from spotters, rain gauge rain totals.

Flash Flooding Causative Event Tags

Flash Flooding Causative Event Tag	Explanation
	Use to identify rainfall rate leading to potential or observed flash flooding, including rain falling on a burn scar.
	Use to provide additional information about the status of the failing dam or levee, whether it is "imminent" or "occurring".

- "Expected Rainfall": Most Common Tag (Observed or forecast rainfall rates)
 - Information used to be buried in the body of the warning text
 - Easier to find! At the bottom of the warning for Media and Emergency Managers

Impacts to the Integrated Warning Team

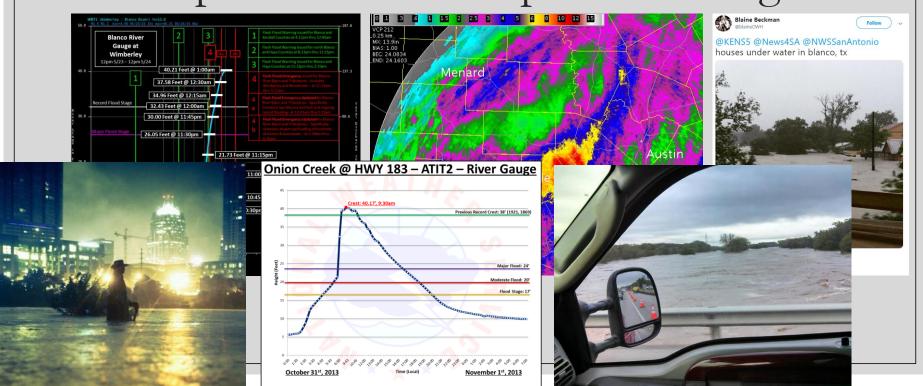
What is a **Base** Flash Flood vs.

Considerable Flash Flood vs.

Catastrophic Flash Flood in Central Texas?

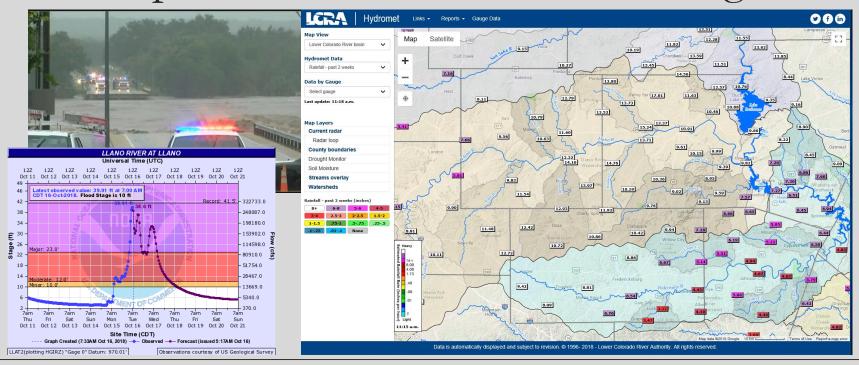


Example #1 – Catastrophic Flooding





Example #2 – Considerable Flooding



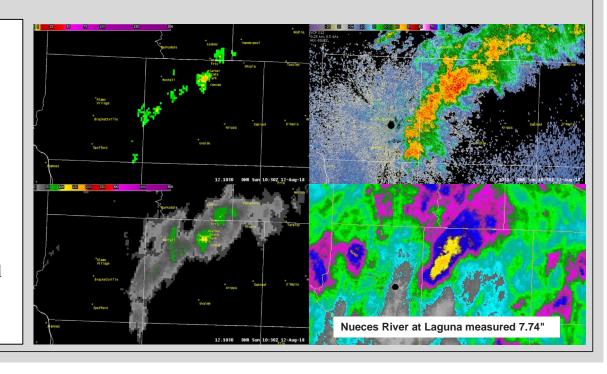


Example #2 – Considerable Flooding



Example #3 – Base Flooding?

- 655 AM First Flash Flood Warning
 (2-3 in radar estimates with a nearly stationary storm)
- **737 AM** Statement Ups Wording (3-5 in radar estimates)
- **754 AM** River Flood Warning for Nueces (river rose 12 feet into Mod Flood)
- 800 AM Uvalde Co. Sheriff Calls (65 min lead time)
- 810 AM Uvalde Co EM Briefing
- 830 AM Flood Wave at Campground (95 min lead time)
- **831 AM** Warning Statement Updated (5-8 in radar estimates)



Example #3 – Base Flooding?

- 655 AM First Flash Flood Warning (2-3 in radar estimates with a nearly stationary storm)
- 737 AM Statement Ups Wording (3-5 in radar estimates)
- **754 AM** River Flood Warning for Nueces (river rose 12 feet into Mod Flood)
- 800 AM Uvalde Co. Sheriff Calls (65 min lead time)
- 810 AM Uvalde Co EM Briefing
- 830 AM Flood Wave at Campground (95 min lead time)
- 831 AM Warning Statement Updated (5-8 in radar estimates)

When flash flood alerts sounded early Sunday, Samantha Winn, a Chalk Bluff park manager, woke her children and rallied her staff to warn hundreds of camp visitors about the rising river.

"When you have a flash flood, it happens like that," she exclaimed with the snap of her fingers.



NWS Austin/San Antonio @ @NWSSanAntonio - 9h

1 311 ♥ 570

Here's a comparison of what the Nueces River at the 19 Mile Bridge on Highway 55 in Uvalde County looks like normally vs. what it looks like right now after up to 8 inches of rain has fallen in the area. Photo courtesy of Lonnie Davenport.



 The Chalk Bluff River Resort has been there a long time, since the 1920s I believe. The new owners took over about 4 years ago. The WEA message was received

on their cell phones with the initial FFW. Workers got up and started preparing for high

campers down by the River, all cabins and camp sites are much further up the river bank and normally out of danger.

3) The nearby upstream campsite called CountryBoy Ranch Resort (upstream by about 100 yards)

was not available to answer questions, gates were closed. It was told to us that the trapped

campers came from that resort. Chalk Bluff did not have any trapped campers. It would take only about a foot or two foot rise in the river to trap people on the

bank or the one small island there. Believe that is what happened.

Flash flood catches Uvalde campers off guard; 27 rescued

By Jacob Beltran and John MacCormack | August 12, 2018 | Updated: August 13, 2018 8:09am











Impacts to the Integrated Warning Team

What is a **Base** Flash Flood vs.

Considerable Flash Flood vs.

Catastrophic Flash Flood in Central Texas?

To WEA or Not to WEA?

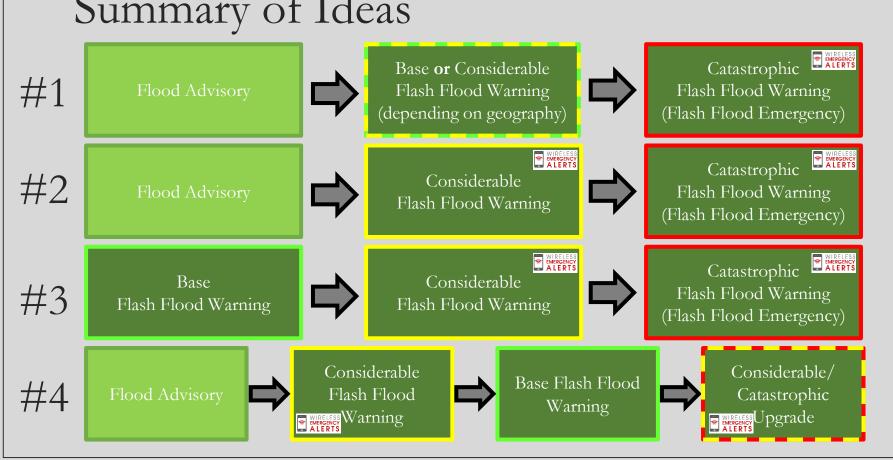


(Base Flash Flood Warnings will not be WEA-ed anymore)

Outcomes of the loss of Base Warning WEA

- Public perception is that the NWS puts out too many Flash Flood Warnings. Large number of complaints of nighttime WEA messages.
- All Flash Flood Warnings (no matter the tag!) will still be disseminated to weather.gov, NOAA
 Weather Radio, and the Emergency Alert System.
- WEAs will be sent for Flash Flood Statements which exhibit an increase in damage tag (upgrading from a Base tag to a 'Considerable' tag)
- Reminder: Our big flood events here will still lead to numerous WEA message, still the possibility of complaints about over alerting.

Summary of Ideas



Final Thoughts

- This first year of Impact Based Flash Flood Warnings will be a learning experience for all of us, and will also be very subjective.
- As we all learn together we will need reports from the field more than ever! Please let us know when the flooding begins to get out of hand.
 - The best ways to let us know is either through NWSChat, our social media channels, or by picking up the phone.
- The ground truth reports will help us calibrate what tags are needed for various events based on how much rain falls, where it falls, and the experienced impacts.
- How do our floods that are more river focused rather than more widespread/urban/rural flooding fit into the new tag paradigm?

Resources

- Weather Ready Nation Fact Sheet: https://weather.gov/media/wrn/FFW-IBW-factsheet.pdf...
- Product Description Document:
 https://nws.weather.gov/products/PDD/IBWforFlashFloods-2019.pdf



Break Time







Small Group Discussions



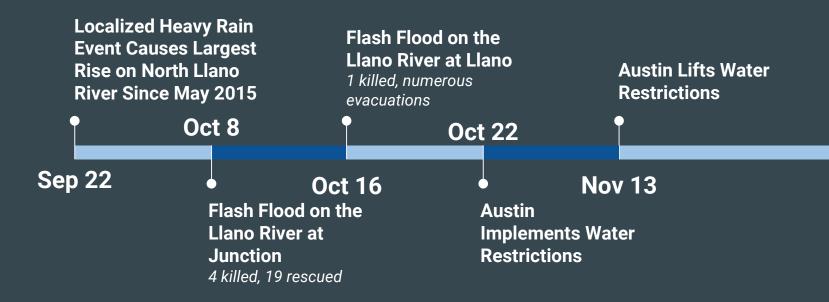
Your assigned table is your group for the final section of the workshop

Table moderators will introduce themselves shortly

If you do not have experience with this event, participate in discussion by providing insight on how your jurisdiction would handle it

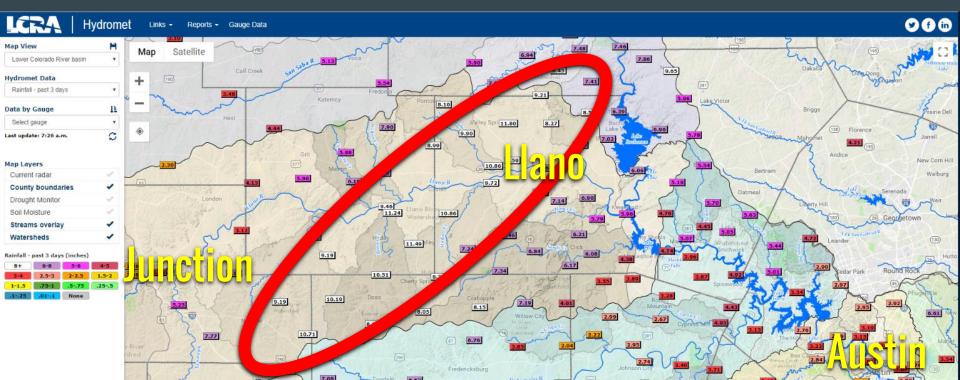
Setting the Stage





Setting the Stage





Group Introductions



Name

Position and Organization

Brief description of role during Llano/Colorado flooding (if any)

Once introductions are complete, table moderators need to identify a scribe

Each group will need to identify one takeaway from each slide

Event Anticipation

Messaging Rainfall





River Flood Warnings & Downstream Triggers

:17] <media-david.yeomans@nwschat.weather.gov/Home> Morning, all. Any river flood forecast planned for Llano River downstream of Junction (Llano, etc.)?

.501

<nws-brett.williams@nwschat.weather.gov/NWSChatLive_140.90.75.204_121736>
Hey David. We are waiting for the forecast to come in from West Gulf RFC. Just as an FYI, there hasn't been any response yet at the gauge on the Llano River southeast of Mason

Forecast Deviations

lunction

Communicating Severity

[09:46:58] <media-david.yeomans@nwschat.weather.gov/Home> Question: seems to be a disconnect in severity of this situation. "disastrous flooding" of homes/business in NWS warning.... but no planned evacs, per our newsroom talking to Llano Co. officials. Can you help me understand?

[07:54:53]

<em-ron.anderson@nwschat.weather.gov/NWSChatLive 47.183.161.207 225145> Good morning, every way I look at the situation I see huge amounts of water coming from all directions into both the Llano River and Sandy Creek near LBJ. The river from Castell to Llano and even down to Kingsland should be able to

handle 25-28' without major im BULLETIN - EAS ACTIVATION REQUESTED however is letting out into Sunr CIVIL EMERGENCY MESSAGE increasing) from the creek AND concern me. Any hydrologists y communities? I am feeling the people. I'm just not certain wha way followed by still more wate am? Is there a higher level of ri already been done by NWS? Y

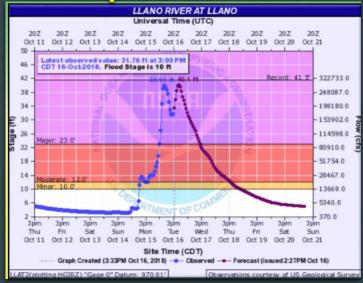
Civil Emergency

FOR RESIDENTS NEAR MARBLE FALLS...IF YOU HAVE NOT EVACUATED, DO SO NOW IN THE FOLLOWING LOCATIONS:

LIVE OAK, LAKESHORE DRIVE, PECAN CIRCLE, BACKBONE, BARRIER LANE, LOUISE, EDITH, SOUTH AVENUE J, 2147 WEST INCLUDING WATERSIDE AND

SHELTERS ARE LOCATED AT MEADOWLAKES CITY HALL AND MARBLE FALLS MIDDLE SCHOOL.

Rapid Onset Rises



Cascading Effects Downstream Impacts



FLASH FLOOD WARNING issued for areas in Burnet and Travis Counties around Lake Travis until 5am. The lake is at MODERATE flood stage and rising. Please evacuate if asked to do so and seek higher ground in flood prone spots like Graveyard Point.

Chikage Windler WX ♥ @ChikageWeather · Oct 16, 2018 #CBSAustinWX ALERT: FLASH FLOOD WARNING for parts of Travis County. @cbsaustin bit.ly/cbsaustinwxrad... Turn Around Don't Drown. #atxwx

THORNI

FLASH FLOOD WARNING

TO STORM FLASH FLOOD WARNING

THORNI

GUNDES: BURNEL, TRAVIS

UNIT: Wed \$500 AM

GUNGERS OF THORNI

GUNDERS: BURNEL, TRAVIS

UNIT: Wed \$500 AM

THORNI

OR OCCURRING

- Heavy Rain Has

Fallen

- More Rain Possible

- Low Water Crossings

- Streeks, Streams,

THORNI

JOINESTONIA: ROUND ROCK

PRESONNE

LAKE TRAVIS

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Turn Around

Austin Water @ @AustinWater · Oct 22, 2018

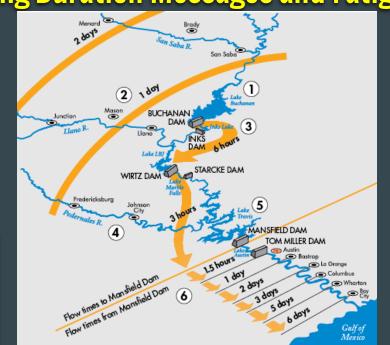
Effective October 22 - Austin Water has issued a city-wide boil water notice for all customers of Austin Water. See below for answers to frequently asked questions.

Austin
BOIL WATER NOTICE
FREQUENTLY ASKED QUESTIONS

Long-Duration Messages and Fatigue

Junction

Llano



Putting It All Together



Each group will reveal their biggest lessons learned or action items identified from Austir their discussions

Notes will be collected, compiled, and distributed to attendees following the workshop

Final Thoughts and Going Forward



Today is only the start of an ongoing conversation

Members of the IWT need to communicate with each other to ensure message consistency

Consistent messages are critical for effective public response

Post-workshop survey and call for continuing education certificates sent by October 3



