

Upgrade to Spot Forecast Request Webpage: Information for Partners

Spot Forecast webpage: *The National Weather Service (NWS) interface through which core partners request forecasts for specific points.*

On June 25th, 2024, the Spot Forecast webpage (hereafter referred to as “Spot” and “Spot page”) will transition to a more stable IT infrastructure, changing its URL, look, and feel. While its core functionality will remain intact, the new Spot page may not initially have all the features and capabilities you are accustomed to using. In the weeks and months following this transition, we will continue to upgrade the features and capabilities of the new Spot page. Below, you can find more details on the transition and upgrade, including what to expect from the new Spot page and what to do if the page malfunctions.

To learn more about the Spot Upgrade & Transition, attend our Partner Webinar on June 24th at 1 pm ET/11 am MT ([RSVP HERE](#)).

What is happening to the Spot Forecast page?

On or around June 25th – pending extreme weather events – the Spot Forecast page will transition to a more stable IT infrastructure to ensure its long-term reliability, stability, and security. The transition will change the page’s URL, look, and feel, and the new page may initially lack some features and capabilities you are accustomed to using. However, the new Spot page will have the same core functionality as the old one and additional features will be added in the weeks and months following the transition.

What do I need to know about the new Spot page?

- Initially, the new Spot page may not have all the features and capabilities you’re accustomed to using. Over the weeks and months following the June 25th upgrade, we will continue to release updates to restore all legacy features and add features that improve ease of use.
- The old Spot page URL will automatically redirect users to the new Spot page for 6 months following the upgrade. However, those who use bookmarks should re-bookmark the new URL to continue accessing the new Spot page after the redirect falls out of date.

How will the upgrade impact my ability to submit and access Spot forecasts?

- While the page will have a different URL, look, and feel, its core functionality, which allows users to request forecasts for specific points, will remain the same.
- Transitioning to the new Spot page will require a small learning curve at the beginning. However, training materials will be provided to assist with the transition, and new feature releases after the initial launch will continue to improve the ease of use.

What should I do if the new or existing Spot page goes down when I need a forecast?

Our offices are open and staffed 24/7 to provide weather forecast services and assist partners. We have always encouraged our partners to call their local NWS Weather Forecast Office or servicing National Weather Service Center when submitting a Spot request to have a brief dialogue or answer any questions about the Spot forecast. As is the case now, if the Spot Forecast request interface becomes temporarily unavailable, we recommend partners contact their local NWS Weather Forecast Office via phone for immediate service.

Will updated instructions be made available for the new Spot page?

Brief training on the functionality of the new Spot Forecast page is available at <https://www.weather.gov/fire/training>. Contact your local NWS Weather Forecast Office for any questions or problems when you submit a Spot Forecast request.

How can I ask questions and share feedback?

- The NWS will also offer an opportunity to ask questions on a live webinar targeted toward users on June 24, 2024 at 1pm ET/11am MT ([RSVP HERE](#)).
- We understand that the reliability and functionality of the Spot Forecast page may have a major impact on partner planning and tactical operations, so we want to hear their questions, suggestions, and feedback. **Please contact your local NWS Weather Forecast Office to ask questions or provide critical feedback on the new Spot Forecast page.**