

## Decision Support

- HWO Up to 1 week ahead of time
- Special PNS on preparation issued Sunday
- Media/EM Conference Call- Monday
- News Conference Best thing we did!
- Forecast nearly perfect unfortunately!
- Still impact even worse than expected

# What We Should Have Done

- Held conference call Friday before or over the weekend
- Watch the products for more consistency
- Management staff would have stayed at the office



## Time Line



obs.,



Strongly -EM/Media -Lost Worded call Power Productsand -News Conf. **Special** phones -prep at the Tue Aft **PNS** office\_ -Lost contact with some staff members -Lost most radar data,

staff MIA

Finally
had
contacted
all staff
-Still no
dial tone
-ROC
arrives
with
KVWX
dish

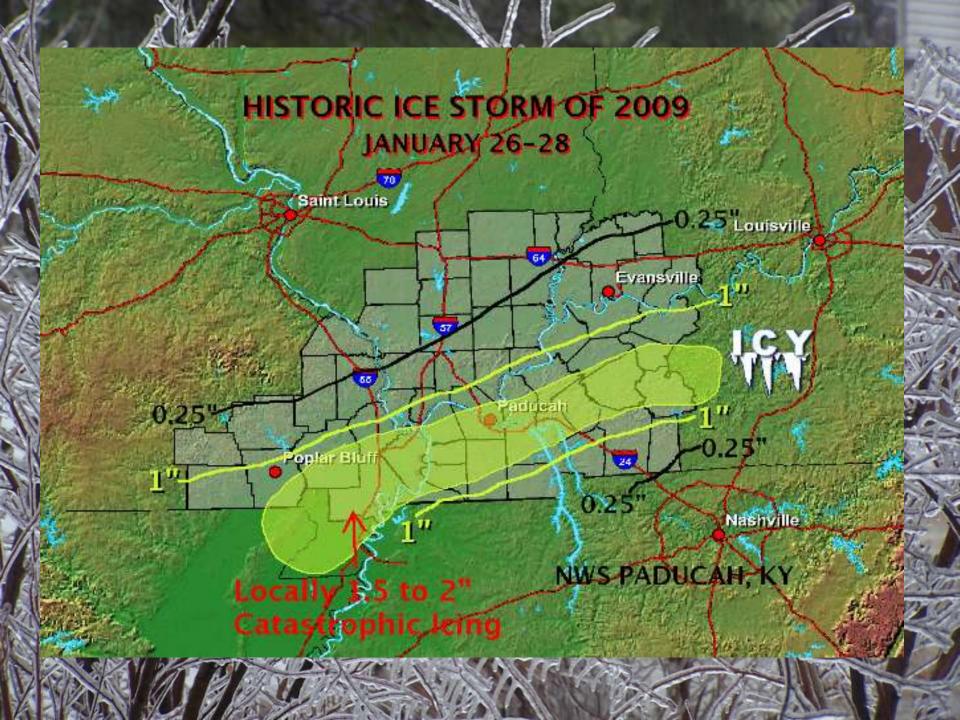
-Satellite
dish
arrives
-allows us
to send
products

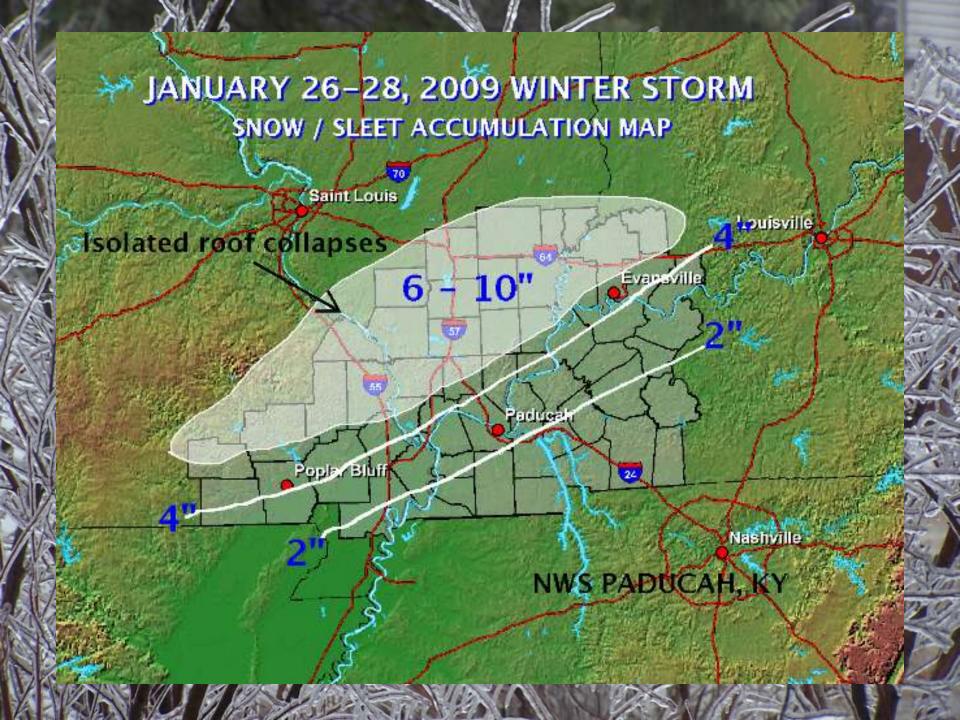
Partially back up -KVWX radar up Back to normal

Multiple Daily conference calls with Regional HQ and Backup Offices on cell phones

Limited number of staff members at office

\*\*Service Backup - Springfield, MO & Louisville, KY-Did not miss a product that is normally issued.\*\*

















## Impacts:

- No electricity for days-weeks
- Travel difficult to impossible for several days
- Damage to staff homes/cars
- Every tree in Western KY was damaged
- Staff afraid of looting/leaving family and residences
- Gas shortage actually power to gas stations
- Kerosene shortage/price gouging
- Generator shortage coming in by the truckload



Impacts cont.

- Food spoiling
- AT&T cell towers down no communication
- No batteries available
- Stores allowing only limited number of people in at a time and for only essentials
- Some places taking only cash – others only credit
- Cleaning up damage (trees on houses/cars etc)
- Period of cold weather followed ice storm



# NWS Paducah Impacts and Lessons Learned:

- Never missed a product due to great work from Louisville and Springfield staffs
- Forecasters from Kansas City and Topeka were sent to assist at Springfield
- We briefly sent 3 forecasters to Springfield for 48 hours.
- No satellite phone (we have one now)
- County EMA had everything we needed right next door, but we did not know it
  - Get an MOA with them!
  - Fort Campbell too!
- Used HAM radio to contact EMA and get more generator fuel
- Staff used office as shelter
  - We have made improvements to make office more of a shelter
    - Cots, blankets, toiletries, food, a makeshift shower for emergencies only





### **Preparation**

- Have an up-to-date disaster kit
- Gas up your vehicles
- Have cash on hand
- Have a plan for what to do with your family if you have to work
  - Think about your pets
- Test your backup generator fill with fuel
- Fill extra cans for generator and vehicles
- Prepare for no communications HAM radio?
- Create a plan in the event you cannot contact everyone (Call down chart): We had 1 person MIA for a period of time





### **What Then?**

Worked with EMs/Red
Cross and media to create
a massive campaign to
help people create disaster
kits

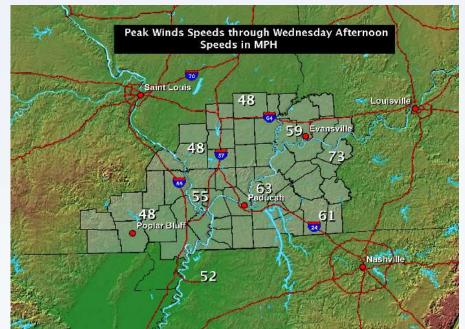






# But the effects did not end there...

- February 11, 2009
  - Massive Wind Storm50-70 mph winds
    - Conference call
    - Attempted to contact
       utility companies as work still being done
    - High Wind Warning Discussed lowering criteria in order to issue the warning rather than an advisory
    - Lost more power during this storm, but quickly gained it back



## The Effects Still Linger...

- Concerned about any mention of ice
- How will we handle the next ice storm?
- We will try comparisons Did this with late Jan Snowstorm SNOWFALL AMOUNTS FOR JAN. 29-30, 2010 Louisville 8-10 Nashville DRIFTSSFROM 12 TO 18" COMMON



## 3-Day Emergency Kit



### **Month 1: October**

### Canned Food Items (Quantity):

- Tuna (4)
- Chicken (2)
- ☐ Chili (2)
- ☐ Canned Pasta (8)
- □ Soups (2)
- Vegetables (8)
- Juices (1 six pack)
- ☐ Fruit (3)
- □ Peanut Butter (1)

#### **Other Items:**

- ☐ Powder Milk (1)
- ☐ Box Cereal (1)
- ☐ Granola Bars (1 box),
- ☐ Trail Mix (1 box
- ☐ Jelly (1)
- ☐ Crackers (1 box)
- □ Sugar
- □ Salt/Pepper
- Water (1 gallon per person per day)

### **Month 2: November**

### **Personal Hygiene Items:**

- ☐ Toothbrush (4)
- ☐ Toothpaste (1)
- ☐ Moist Wipes (2)
- ☐ Hand Sanitizer (1)
- □ Toilet Paper (1)
- ☐ Feminine Items☐ Brush/Comb (1)
- ☐ Bar Soap (1)
- Prescription medicines
- Baby items

### **Cooking Supplies:**

- ☐ Charcoal (1)
- ☐ Lighter Fluid (1)
- ☐ Aluminum Foil (1)
- □ Paper Plates (1)
- □ Paper Bowls (1)
- □ Plastic Cups (1)
- □ Plastic Ware (1)
- □ Paper Towels (2)
- Manual Can Opener (1)
- ☐ Zip lock Bags (2)

### **Month 3: December**

### Miscellaneous:

- □ Radio FM/AM Weather (1)
- ☐ Flashlight/Battery Operated lamps/oil lanterns/light sticks (several)
- ☐ Batteries Different sizes (Several)
- ☐ Smoke Detector/Carbon Monoxide Detectors
- □ Basic First Aid Kit (1)
- ☐ Matches/Butane Lighters (1)
- ☐ Storage container(s) for the kit
- ☐ Whistle (1) Trash Bags (1)
- ☐ Bleach (1) Disinfectant (1)
- ☐ Pain Reliever (1) Anti Diarrhea (1)
- ☐ Antacid (1)
- ☐ Pencil/Paper (1)
- ☐ Corded Phone (1)
- ☐ Candles (Several)
- □ Blankets/Towels (4)
- Basic Tools
- □ Plastic Sheeting
- □ Duct Tape
- Clothing Items
  - Sturdy Shoes
  - Work Gloves
  - □ Hat
    - □ Rain Gear
    - □ Extra Socks
- ☐ Other Items: