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Service Change Notice 20-102
National Weather Service Headquarters Silver Spring MD
1115 PM EST Mon Nov 2 2020

To: Subscribers:
 -NOAA Weather Wire Service
 -Emergency Managers Weather Information Network
 -NOAAPort
 Other NWS partners and NWS employees

From: John D. Murphy
 Chief Operating Officer

Subject: Planned Power Outage at NWS Silver Spring Headquarters
 for Emergency Building Maintenance November 5, 2020

On Thursday, November 5, 2020, there will be scheduled maintenance to electrical equipment that, in part, supplies power to the NWS system that allows users to view or download products and services via the web. Power will be out for about 8 hours at the NWS Headquarters facility in Silver Spring to facilitate emergency maintenance. To allow for an orderly shutdown and restart, NWS will power down computer servers on Wednesday evening, November 4, starting at 8 PM EST. NWS anticipate all systems will have returned to normal service by the afternoon of Friday, November 6.

Affected public data and services include the following:

- Data from the National Data Buoy Center (NDBC) will not be available for distribution via NWS websites or the usual distribution channels, including the Global Telecommunications System (GTS), Buoy data includes Coastal Weather Buoy (CWB), Coastal-Marine Automated Network (C-MAN), Tropical Atmosphere Ocean (TAO), Deep-ocean Assessment and Reporting of Tsunamis (DART) data
- The Configuration Branch Information Technology System (CBITS) used for maintenance/tracking of NWS and Partner Agency observing systems will be unavailable
- The ASOS Monitoring Center (AOMC) phone lines will be offline
- The NOAA Weather Radio All Hazards (NWR) national outage map will be unavailable

During the power outage, certain NWS websites will be unavailable. Affected websites include, but are not limited to the following:

NWS Directives webpage:

<https://www.nws.noaa.gov/directives/>

Legacy NWS User Defined Area Forecast:

<https://www.nws.noaa.gov/wtf/udaf/area/>

Legacy Spanish translation pages available via an En Espanol link on local forecast pages Performance Management Web Portal:

<https://verification.nws.noaa.gov/services/public/index.aspx>

Precipitation Frequency Data Server:

<https://hdsc.nws.noaa.gov/hdsc/pfds/>

Tropical Storm Surge Model Guidance pages:

<https://slosh.nws.noaa.gov/psurge2.0/index.php>

Meteorological Development Laboratory (MDL) post-processing guidance websites:

https://www.weather.gov/mdl/lamp_home

<https://ecmwf-mos.mdl.nws.noaa.gov>

<https://veritas.mdl.nws.noaa.gov>

<https://blend.mdl.nws.noaa.gov>

<https://rcmos.mdl.nws.noaa.gov>

<https://degrib.mdl.nws.noaa.gov>

<https://data-api.mdl.nws.noaa.gov>

Additionally, some NWS administrative websites may not be accessible during this time.

NWS is making every possible effort to mitigate impacts to users. If you need assistance or have additional questions regarding the power outage and unavailability of services or data, please contact the NWS Senior Duty Meteorologist at:

NOAA Center for Weather and Climate Prediction

5830 University Research Ct

College Park, MD 20740

SDM@noaa.gov

NWS Service Change Notices are online at:

<https://www.weather.gov/notification>

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