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PUBLIC INFORMATION STATEMENT...COMMENT REQUEST  
NATIONAL WEATHER SERVICE HEADQUARTERS WASHINGTON DC  
930 AM EDT TUE OCT 19 2004

TO: FAMILY OF SERVICES /FOS/ SUBSCRIBERS...NOAA  
WEATHER WIRE SERVICE /NWS/ SUBSCRIBERS...  
EMERGENCY MANAGERS WEATHER INFORMATION NETWORK  
/EMWIN/ SUBSCRIBERS...NOAAPORT SUBSCRIBERS...OTHER  
NATIONAL WEATHER SERVICE /NWS/ CUSTOMERS AND PARTNERS  
...AND NWS EMPLOYEES

FROM: ROBERT E. LIVEZEY  
CHIEF...CLIMATE SERVICES DIVISION

SUBJECT: WEB BASED PUBLIC SURVEY ON NWS CLIMATE PRODUCTS FROM  
OCTOBER 19 2004 THROUGH NOVEMBER 12 2004

THE NATIONAL WEATHER SERVICE /NWS/ IS SOLICITING PUBLIC INPUT FOR  
CLIMATE PRODUCTS ISSUED BY THE NWS CLIMATE PREDICTION CENTER  
/CPC/ AND CLIMATE DATA PRODUCTS ISSUED BY NWS WEATHER FORECAST  
OFFICES /WFOS/. NWS IS USING THE FOLLOWING WEB BASED SURVEY TO  
SOLICIT AND EVALUATE PUBLIC INPUT FROM OCTOBER 19 2004 THROUGH  
NOVEMBER 12 2004 AT THE WEB ADDRESS BELOW:

[HTTP://WWW.CFIGROUP.NET/CLIMATESURVEY04/](http://www.cfigroup.net/climatesurvey04/)

IF YOU HAVE QUESTIONS ON THE SURVEY...PLEASE CONTACT:

BARBARA MAYES  
NOAA/NWS CLIMATE SERVICES DIVISION W/OS4  
1325 EAST-WEST HIGHWAY  
SILVER SPRING MD 20910  
PHONE 301-713-1970 EXT 181  
E-MAIL BARBARA.MAYES@NOAA.GOV

BACKGROUND:

THE NWS HAS CONTRACTED WITH CLAES FORNELL INTERNATIONAL /CFI/ TO  
EVALUATE CUSTOMER SATISFACTION WITH NWS PRODUCTS. PUBLIC FEEDBACK  
THROUGH SURVEYS CAN PROVIDE NWS WITH VALUABLE INFORMATION TO  
CONSIDER FOR POTENTIAL CHANGES TO PRODUCTS THAT WOULD IMPROVE  
SERVICE TO THE PUBLIC.

THE CFI SURVEY WILL EVALUATE THE FOLLOWING PRODUCTS.

CPC PRODUCTS:

1-MONTH TEMPERATURE AND PRECIPITATION OUTLOOKS  
3-MONTH TEMPERATURE AND PRECIPITATION OUTLOOKS  
3 1/2-MONTH DROUGHT OUTLOOK

6- TO 10-DAY TEMPERATURE AND PRECIPITATION OUTLOOKS  
8- TO 14-DAY TEMPERATURE AND PRECIPITATION OUTLOOKS  
EXCESSIVE HEAT AND WIND CHILL OUTLOOKS  
ATLANTIC HURRICANE SEASONAL OUTLOOK  
U.S. HAZARDS ASSESSMENT  
U.S. DROUGHT MONITOR  
DEGREE DAY OUTLOOKS /HEATING DEGREE DAYS - COOLING DEGREE DAYS/  
ENSO MONITORING AND FORECASTING /ENSO DIAGNOSTIC DISCUSSION/  
PACIFIC OCEAN SEA SURFACE TEMPERATURE FORECASTS  
PACIFIC OCEAN SEA SURFACE TEMPERATURE OBSERVATIONS  
OTHER CPC PRODUCTS /CUSTOMER CAN SPECIFY/

WFO PRODUCTS:

MAXIMUM/MINIMUM TEMPERATURE AND PRECIPITATION TABLE /RTP/  
RECORD EVENT REPORT /RER/  
CLIMATOLOGICAL REPORT...DAILY /CLI/  
CLIMATOLOGICAL REPORT...MONTHLY /CLM/  
PRELIMINARY LOCAL CLIMATOLOGICAL DATA /F-6/

THIS NOTICE AND OTHER CURRENT PUBLIC INFORMATION STATEMENTS ARE  
AVAILABLE ONLINE AT /USE LOWER CASE LETTERS/:

[HTTP://WWW.NWS.NOAA.GOV/OM/NOTIF.HTM](http://www.nws.noaa.gov/om/notif.htm)

THIS MESSAGE IS LISTED AT THE TOP OF THIS WEB PAGE...ABOVE THE  
SERVICE CHANGE NOTICE AND TECHNICAL IMPLEMENTATION NOTICE BOX.

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