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Service Change Notice 12-36
National Weather Service Headquarters Washington DC
1005 AM EDT Tue Oct 30 2012

To: Subscribers:
 -Family of Services
 -NOAA Weather Wire Service
 -Emergency Managers Weather Information Network
 -NOAAPort
 Other NWS Partners, Users and Employees

From: Eli Jacks
 Chief, Fire and Public Weather Services Branch

Subject: Discontinuance of the National Public Observing Program (NPOP):
Effective October 1, 2012

Effective Monday, October 1, 2012, the National Public Observing Program (NPOP) was discontinued. The NPOP was an automated telephone answering system which provided users a toll-free number to communicate severe weather reports to their local NWS Weather Forecast Office (WFO). This system was discontinued due to the increased variety of other reporting methods now available to relay storm reports to WFOs; including social media, e-mail and direct phone contact with the local WFO.

A voice message has been added to the NPOP automatic answering system advising users of the discontinuation in the event users contact this phone number.

The NWS continues to welcome and solicit severe weather reports from the public. Local WFOs can provide appropriate methods to relay severe weather reports as described above.

For questions regarding this notice, please contact:

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