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Service Change Notice 13-24  
National Weather Service Headquarters Washington DC  
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To:       Subscribers:  
          -Family of Services  
          -NOAA Weather Wire Service  
          -Emergency Managers Weather Information Network  
          -NOAAPort  
          Other NWS Partners, Users and Employees

From:     Craig Hodan  
          Chief, Dissemination Systems Branch  
          Office of Operational Systems

Subject: EMWIN FTP Logon Changes: Effective June 10, 2013

Effective June 10, 2013, Emergency Managers Weather Information Network (EMWIN) File Transfer Protocol (FTP) users must apply for a username, a password and provide the Internet Protocol (IP) addresses of systems that retrieve files from the EMWIN FTP server. This change DOES NOT affect satellite broadcast or ByteBlaster users.

The IP addresses will be used to obtain access to the server. Users will need to ensure they use a static IP address, one that remains the same and is not assigned dynamically and therefore changes between user sessions. If users are unsure if they have a static IP address or need to have one established, they should contact their Internet provider.

After June 10, 2013, users will be required to use their new username and password to continue to retrieve data from the EMWIN FTP server. It is strongly recommended that users transition to their new username and password as soon possible to avoid loss of service after June 10, 2013.

To apply for a username and password or for other questions, please contact:

Rob Wagner  
EMWIN Team  
Office of Operational Systems  
[robert.wagner@noaa.gov](mailto:robert.wagner@noaa.gov)

For the latest information on the EMWIN FTP logon changes, go to:

[http://www.nws.noaa.gov/EMWIN/ftpserver\\_changes.htm](http://www.nws.noaa.gov/EMWIN/ftpserver_changes.htm)

EMWIN is a low-cost satellite weather data broadcast service that provides one of the most resilient methods of receiving NWS weather information. The service includes warnings, forecasts, graphics and imagery. The goal of EMWIN is to provide emergency managers the capability to respond faster to severe weather, tsunamis and other hazards.

More information on the EMWIN service can be found at:

<https://www.weather.gov/EMWIN/index.htm>

National Service Change Notices are online at:

<https://www.weather.gov/notification/archive>

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