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PNSWSH

Service Change Notice 17-65  
National Weather Service Headquarters Washington DC  
800 AM EDT Tue Jun 7 2017

To:           Subscribers:  
              -NOAA Weather Wire Service  
              -Emergency Managers Weather Information Network  
              -NOAAPORT  
              Other NWS Partners and Employees

From:         Eli Jacks  
              National Weather Service Headquarters  
              Chief, Forecast Services Division

Subject:      Discontinuing Experimental Southern Region Emergency  
              Response Tool June 19, 2017

The NWS is discontinuing the Experimental Southern Region Emergency Response Tool (ERTool) on June 19, 2017. The experimental ERTool was designed for mobile devices, allowing users to access popular services quickly via easily accessible buttons.

The NWS Weather Forecast Offices (WFO) in New Orleans/Baton Rouge, LA (LIX) and Houston, TX (HGX) have been testing this tool since August 2013. During this time, only 20 survey responses were collected. While most of the comments were positive, more recent NWS webpage redesign has resulted in local web pages that are scalable for display on mobile devices.

Because users of the Experimental ERTool can now more easily access the same weather information from the WFO LIX and WFO HGX web pages (at [weather.gov/lix](http://weather.gov/lix) and [weather.gov/hgx](http://weather.gov/hgx), respectively) it was decided to discontinue this experimental service.

For questions regarding this notice contact:

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National Service Change Notices are online at:

<http://www.weather.gov/os/notif.htm>

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