

NOUS41 KWBC 111410
PNSWSH

Service Change Notice 19-48
National Weather Service Headquarters Silver Spring MD
1010 AM EDT Tue Jun 11 2019

TO: Subscribers:
 -NOAA Weather Wire Service
 -Emergency Managers Weather Information Network
 -NOAAPort
 Other NWS Partners and Employees

FROM: Ben Kyger
 Director, NCEP Central Operations (NCO)

SUBJECT: Modification to support e-mail for Software
 Development Branch on or about October 1, 2019

NWS is changing its procedure for reporting issues discovered on websites within the weather.gov domain. On or about October 1, 2019, nids.support@noaa.gov will be decommissioned. This change is being made to improve communication between NWS and the public. The support structure will change as follows:

For outages or errors noted across weather.gov sites, please contact Tech Control at toc.nwstg@noaa.gov.

For questions regarding <https://digital.weather.gov> and/or <https://graphical.weather.gov>, please contact nws.ndfd@noaa.gov.

For questions regarding <https://api.weather.gov>, please contact idp-support@noaa.gov.

For questions regarding <https://airquality.weather.gov/>, please contact webmaster.sti@noaa.gov.

For questions regarding <https://water.weather.gov>, please contact whfs@noaa.gov.

For questions regarding <https://radar.weather.gov> or <https://ptwc.weather.gov>, please contact ncwcp.helpdesk@noaa.gov.

For other website inquiries across the weather.gov domain that are not listed above, please contact NCEP's Software Development Branch at sdb.support@noaa.gov.

For questions regarding this notification, please contact:
Paul Iwugo
Software Development Branch
NCEP Central Operations
sdb.support@noaa.gov
(301) 683-1303

NWS Service Change Notices are online at:
<https://www.weather.gov/notification>

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