

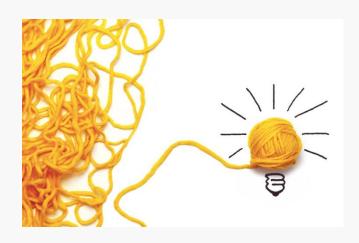






NWS Hazard Simplification Project: Simplifying and Clarifying the Message





NWS Partner's Meeting
July 18, 2016
Eli Jacks, Chief AFS Forecast Services Division



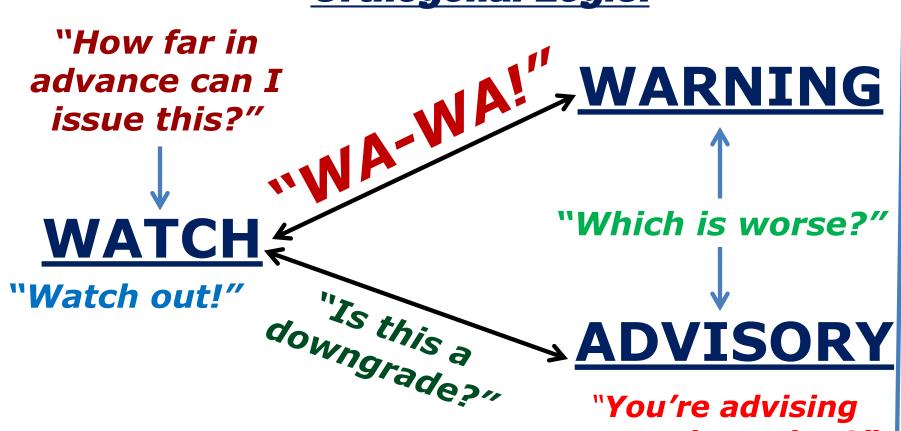
Presentation Outline

- Review: What are the issues?
- Project Goals: How can we meet them?



- Engagements so far; feedback to date
- Options for "<u>REPAIR</u>" & "<u>REVAMP</u>"
- Plans for this year: How you can help!

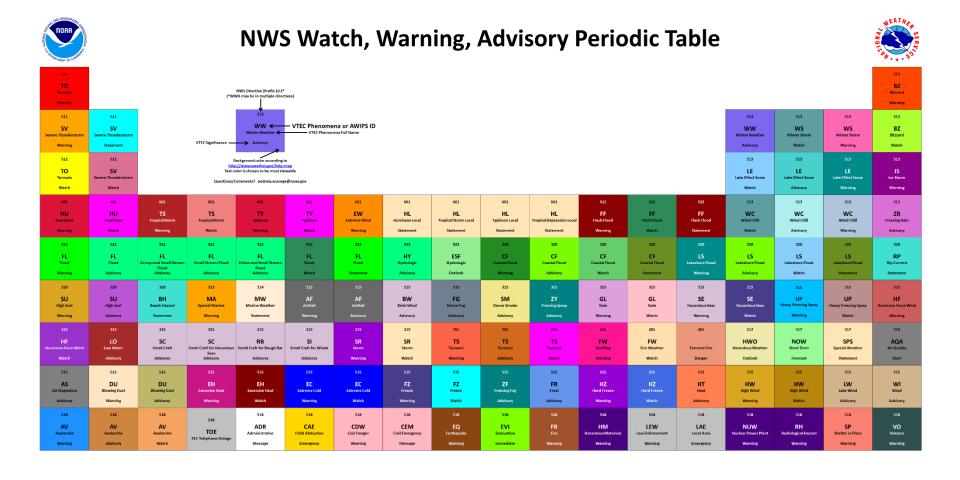
WWA: What Are The Issues? Orthogonal Logic!



Fixed Impact, Increasing Certainty

me to do - what?"

WWA: What Are The Issues? Product Proliferation: An "Element" of Confusion!



Project Goals <u>Clarity, Brevity and Consistency!</u>

From the 2011 WRN "Vital Conversation":

"Develop clear, consistent, and concise messages issued by NWS, commercial weather services, emergency managers and the media in formats that are easily understood"

From the Hurricane Irene Service Assessment:

"A more streamlined and simplified product suite for NWS hydrologic headlines would enable greater consistency regarding the types of inland flood watches and warnings and would reduce the potential for confusion"

Project Engagement to Date Social Science Analysis Still Ongoing!

2014 Focus Groups:

- 4 cities, 5 constituent groups (including EMs)
- Spectrum of understanding, "Advisory" misunderstood

2015 American Meteorological Society:

- Town Hall, survey, exhibit booth
- Results indicated a desire for change

2016 "Institutionalization" Survey

- How deeply is WWA embedded in policy and/or law?
- Wide survey to be publicized soon

2015 WWA Case Studies

- Asked for cases to illustrate WWA strengths & weaknesses
- Over 800 responses (550 from EMs); first draft is complete



The Haz Simp Workshop An Intensive and Rewarding Experience!

- Held Oct 27-29 at the NWS Training Center
- 115 attendees: NOAA/NWS staff, EMs, Weather, Water and Climate Industry, social scientists
- Breakout group process used to identify prototypes and ideas



- We got what we asked for and more!
- Common themes emerged for discussion/follow-on

Feedback Received Up Until The Workshop There Were Some Recurring Themes

WWA terms: A spectrum of understanding



- Support for a color and/or numbering scheme, and symbols
- "Advisory" is generally <u>misunderstood</u>; "Watch" and "Warning" are sometimes confused
- Support for an "Emergency" tier for "This one is different!"
- Shorten and focus the message

Feedback From Workshop We Kept Hearing The Same General Things!

Consolidate the current 122 WWA products



- Little support for retaining "Advisory"; a number of groups also suggested replacing "Watch"
- Many groups suggested replacing WWA terms with action, risk and/or impact statements (Be Aware, Prepare, Emergency):

Example: "Winter Storm - Take Action!"

 Suggestions for a 3-5 tier, hierarchical color scheme to communicate different levels of "Warning" or "Take Action"

2015 Case Study Findings Even More Of The Same...



- Reduce the number of WWA products, improve formatting, use concise, easy-to-understand language
- No clear indication of which WWA words should be changed; but some indication of need to maintain "Warning"
- Collaboration/coordination challenges due to rigid WWA criteria
 - Results in WFO product delays, inconsistent messaging
- Need to balance WFOs' flexible messaging before an event with the rigid WWA constraints closer to event

2015 Case Study Findings **But Some Sector Differences Were Noted**

- WWA products are typically the <u>last</u> piece of information in a continuous information flow
- EMs depend upon a trigger word (per WWA)
- The "Take Action" label was too vague
- Different users of the WWA system have different needs:
 - Media and public needs may differ from that of EMs
 - EMs/Media want detailed information, but they believe the public needs simplified messages (needs testing)
- Bullets can be <u>too</u> simple! Need sentences to read on TV/radio or "copy/paste" for EMs

Two Categories of Potential Change Have Emerged

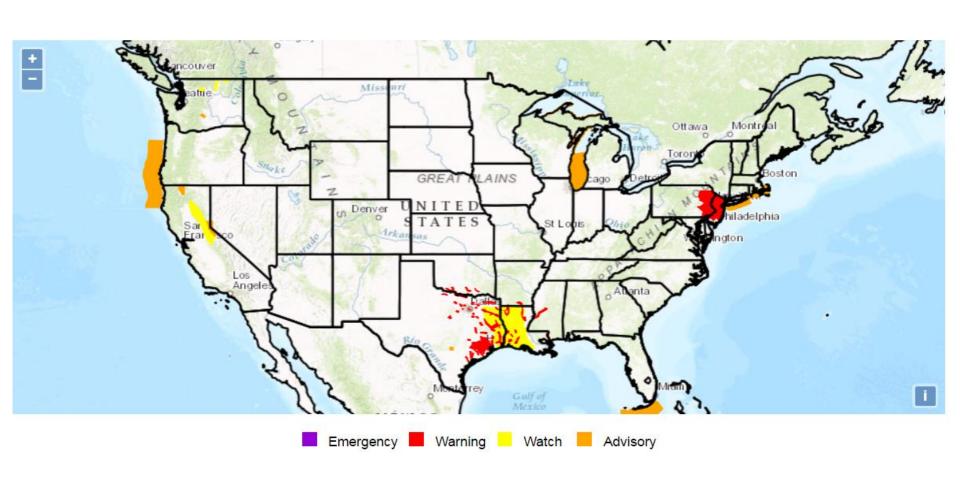


- <u>REPAIR</u>: WWA message improvements that could be implemented via policy and/or minor software change
- REVAMP: An overhaul and/or revisualization of the hazard messaging paradigm that would require major policy and infrastructure changes

We are getting ready to demonstrate both types of change!

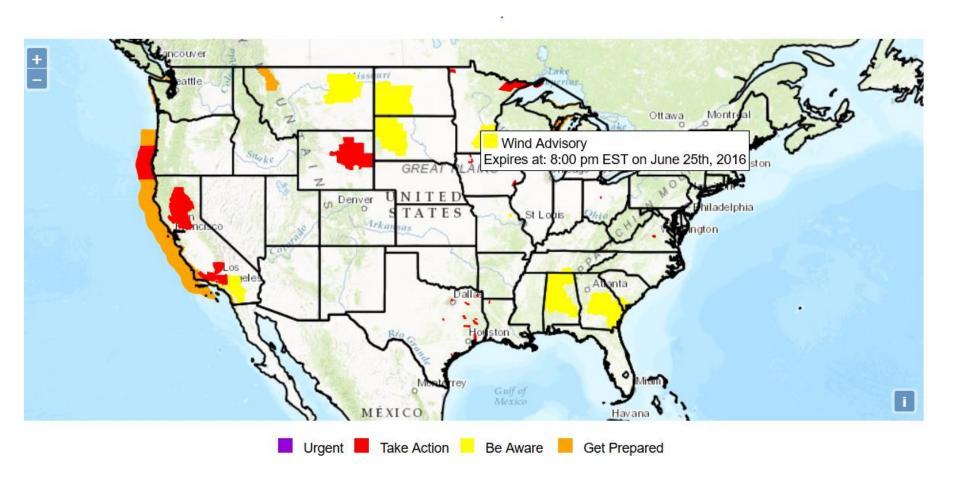
REPAIR:

<u>Idea #1A – 4 Color Hazard Map (WWA-Based)</u>



REPAIR:

Idea #1B - 4 Color WWA Map (Action-Based)



REPAIR: Idea #2a - Advisory Consolidation

Current Flood Advisory Products

Urban and Small Stream Advisory

Small Stream Flood Advisory

Arroyo and Small Stream Advisory

Flood Advisory

Hydrologic Advisory

Consolidate To → Flood Advisory

Current Winter Advisory Products

Lake Effect Snow Advisory

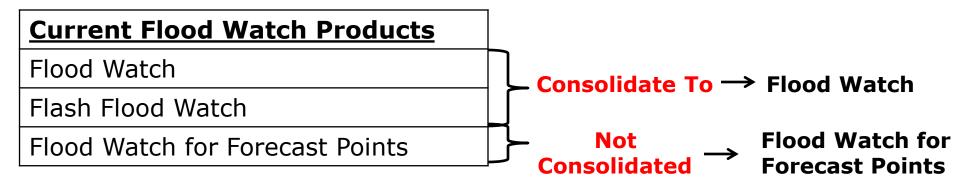
Winter Weather Advisory

Freezing Rain Advisory

Wind Chill Advisory

Consolidate To → Winter Weather Advisory

REPAIR: Idea #2b - Flood Watch Consolidation



REPAIR:

Winter Weather Advisory Example

Current Messaging

Urgent - Winter Weather Message National Weather Service Baltimore MD/Washington Dc 129 AM EST Tue Jan 26 2016

"Urgent" Removed

Winter Weather Message
National Weather Service Baltimore, MD/Washington DC
129 AM EST Tue Jan 26 2016

...Freezing Rain Advisory in effect until 11 AM EST this morning...

The National Weather Service in Baltimore MD/Washington has issued a Freezing Rain Advisory...which is in effect until 11 AM EST this morning.

Remove Attribution

Line

- * Hazard Types...Spotty light freezing rain.
- * Ice Accumulations...Generally trace amounts...with up to a few hundredths of an inch possible. Even a small amount of ice can cause significant safety issues.
- * Timing...Overnight tonight through mid-morning Tuesday.
- * Impacts...A light glaze of ice will make roadways and sidewalks slippery and hazardous. A thin layer of ice may be difficult to distinguish from a surface that is simply wet.
- * Winds...South 5 To 10 mph with gusts up to 20 mph.
- * Temperatures...In the teens and 20s early this morning...especially valley locations. Temperatures will rise above freezing by late morning.

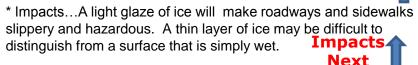
Precautionary/Preparedness Actions... A freezing rain advisory means that periods of freezing rain or Freezing drizzle will cause travel difficulties. Be prepared for slippery roads. Slow down and use caution while driving.

...Winter Weather Advisory in effect until 11AM EST this morning...

* Hazards...Spotty freezing rain, generally trace amounts... with up to a few hundredths of an inch...

Proposed Alternative

Hazards First



- * Timing... Overnight tonight through mid morning Tuesday.
- * Winds...South 5 to 10 with gusts up to 20 mph
- * Temperatures...In the teens and 20s early this morning...especially valley locations. Temperatures will rise above freezing by late morning.

Precautionary/Preparedness Actions...Be prepared for slippery roads; slow down and use caution when driving.



REPAIR: Flood Advisory Example

Current Messaging

The National Weather Service in League City has issued a Urban and Small Small Stream Flood Advisory for northeastern Harris County in southeastern Texas, southern Liberty County in southeastern Texas, northern Chambers County in southeastern Texas Until 1145 AM CDT

At 845 AM CDT, Doppler radar and automated rain gauges indicated heavy rain due to thunderstorms. This will cause urban and small stream flooding in the advisory area. Up to one inch of rain has already fallen in the past hour.

Some locations that will experience flooding include Baytown, Liberty, Dayton, Beach City, Barrett, Channelview, Highlands, Cloverleaf, Kingwood, Crosby, Mont Belvieu, Old River-Winfree, Ames, Daisetta, Cove, Devers, Sheldon, Hunterwood, Northshore and Atascocita.

PRECAUTIONARY/PREPAREDNESS ACTIONS...

Excessive runoff from heavy rainfall will cause flooding of small creeks and streams, urban areas, highways, streets and underpasses as well as other drainage areas and low lying spots.

A flood advisory means river or stream flows are elevated or ponding of water in urban or other areas is occurring or is imminent.

Proposed Alternative

...FLOOD ADVISORY IN EFFECT UNTIL 1145 AM CDT...

HAZARD TYPES...Urban and small stream flooding

IMPACTS...One inch of rain in the last hour and additional heavy rain from thunderstorms will cause urban and small stream flooding across the advisory area.

WHERE: Baytown, Liberty, Dayton, Beach City, Barrett, Channelview, Highlands, Cloverleaf, Kingwood, Crosby, Mont Belvieu, Old River-Winfree, Ames, Daisetta, Cove, Devers, Sheldon, Hunterwood, Northshore and Atascocita.

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Excessive runoff from heavy rainfall will cause flooding of small creeks and streams, urban areas, highways, streets and underpasses as well as other drainage areas and low lying spots.

A flood advisory means river or stream flows are elevated or ponding of water in urban or other areas is occurring or is imminent.

...After "REPAIR" Comment Collection Period...



- If comments/feedback are positive for Optional Maps and Advisory/Watch consolidation:
 - Could make one or both four color maps available on NWS Homepage as an alternative
 - Could implement initial Advisory and Watch consolidation this winter

REVAMP:

Prototype From Haz Simp Workshop - Eliminate Advisory & Watch; Delineate Warning

CURRENT WWA	NEW HEADER	VERB/COLOR?	IMPACT
Emergency	Warning	Take Action	Widespread/Catastrophic
Warning		Take Action	Life-Threatening
Advisory		Take Action	Potentially Dangerous
Watch	Potential*	Prepare	Higher Risk
Outlook		Be Aware	Lower Risk

^{*}Will replace some current advisories.

REVAMP:

Another Prototype From Haz Simp Workshop - Eliminate WWA Terms Entirely!

Wednesday October 28

Flood - Be Aware

- What: Heavy rain of 3-5"; low areas, creeks, streams and low water crossings may flood.
- Where: Much of central Texas including the Dallas/Fort Worth Metro area.
- When: Thursday, October 29
 Sunday, November 1
- Actions: Monitor local media; NWS at weather.gov/fwd.
- Additional Details: at weather.gov/fwd/flood.

Thursday October 29

Flood - Prepare Now

- What: Heavy rain of 4-6" forecast. Flooding of low areas, creeks, streams and low water crossings is anticipated. Roads may be closed due to flooding.
- Where: Much of central Texas including the Dallas/Fort Worth Metro area.
- When: early evening Friday, October 30 to early evening Saturday, October 31.
- Actions: Prepare to adjust travel plans. Stay away from rising rivers. Ranchers: move livestock out of floodplains.
- Additional Details: at weather.gov/fwd/flood.

Friday, October 30

Flood - Take Action

- What: Flooding is imminent along Tuttle Creek, Trinity River, and in urban areas of the Dallas/Fort Worth metroplex. Roads may be impassible on the west side of Dallas. Interstates may flood especially interchanges.
- Where: South Central Dallas County, eastern Denton County, including Dallas, Fort Worth, Plano, Arlington.
- When: Now until 2 pm CDT Saturday, October 31.
- Actions: Motorists need to avoid west Dallas. Stay away from rising rivers and creeks. Turn Around, Don't Drown!.
- Additional Details: at weather.gov/fwd/flood.

REVAMP:

Upcoming Comment Collection Opportunity

A Winter Weather "Episode" that adapts Workshop ideas to realistic (but generalized) scenarios. For example:

National Weather Service 729 PM EST Friday Feb 10 2017

Outlook: Be Aware. Snow Possible Monday

Forecast Confidence - Possible Potential Impact - Moderate

What: Accumulating snow, with increasing winds and blowing snow, is possible Monday into Tuesday.

Where: Areas west of Any Town.

When: Monday morning through Tuesday.

Actions: Be aware that you may need to make

alternative travel arrangements.

Additional Details:

http://www.nws.noaa.gov/om/winter/index.shtml

Urgent - Weather Message National Weather Service 301 PM EST Mon Feb 13 2017

Heavy Snow Now Expected: Take Action

Forecast Confidence - Observed Impact - Moderate

What: An additional 8-12 inches will accumulate through

Tuesday; blowing snow also expected <u>Where:</u> Areas west of Happy Town. <u>When:</u> Now through Tuesday afternoon

Actions: STAY HOME! Roads will become treacherous

for traveling

State Road Conditions Link

Additional Details:

http://www.nws.noaa.gov/om/winter/index.shtml

Latest "REPAIR" and "REVAMP" Timeline

- Release "Episodes" that adapt Workshop ideas to realistic scenarios across multiple hazards – gather public comment
- Collect comment on proposed repairs; implement change (and/or retain new ideas as alternatives) if feedback is positive

Jul: Collect comments on 4-Color maps, Winter Episode

Aug: Collect comments on "Consolidation" proposal; refine and possibly make available as alternative views

Aug - Nov: Possible Flooding, Heat and/or Severe Episodes

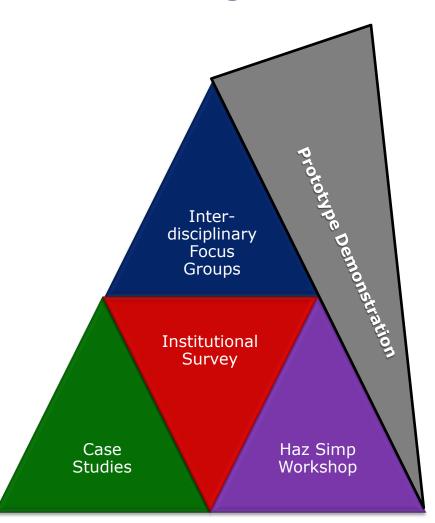
Dec: Based on comments, implement initial "Consolidation"

Rolling It All Together:

"Triangulating" the Data



Rolling It All Together: We'll Integrate the Prototype Demo Too!



With everything considered together, the plan is to create a single prototype for the 2017
Generalizable Survey

Here's How You Can Help!

- The <u>REPAIR</u> and <u>REVAMP</u> comment opportunities will be widely publicized
 - Please watch for surveys coming soon
 - We will release a new project website to house project details and comment opportunities
- We need your ideas and comments:
 - What options presented here (or beyond) could better support you in conveying hazards?
- Contact me or the Haz Simp team with questions or ideas:

elliott.jacks@noaa.gov hazsimp@noaa.gov









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